

**DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES
BOARD MEETING AGENDA**

Location: <https://www.youtube.com/@ITSmsgov/streams>

Date: Thursday, August 20, 2026

Time: 11:00 A.M.

Agenda:

- Call to Order
- Welcome and E-mail Address for Guests in Attendance
- Agenda Item No. 1: Approval of July 16, 2026 Minutes

Projects for Approval of the Recommended Selection/Award are as follows:

- Agenda Item No. 2: Brittany Porter and Lisa Kuyrkendall, Telecom Services Director, will present the Evaluation and recommendation of proposals received in response to RFP No. 4666-48690 for the acquisition of Avaya Products, Services, and Call Center as a Service (CCaaS) for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES**. The staff of ITS recommends the selection of AT&T Enterprises, LLC as lowest and best vendor responding to RFP No. 4666-48690, to provide Avaya Call Center as a Service (CCaaS) for five (5) years.
- Agenda Item No. 3: Brittany Porter and Lisa Kuyrkendall, Telecom Services Director, will present the Evaluation and recommendation of proposals received in response to RFP No. 5012-49630 for the acquisition of Avaya Products and Services for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES**. The staff of ITS recommends the selection of Carousel Industries of North America, LLC, an NWN Company as lowest and best vendor responding to RFP No. 5012-49630, to provide Avaya Products for five (5) years.

The staff of ITS recommends the selection of Carousel Industries of North America, LLC an NWN Company, as lowest and best vendor responding to RFP 5012-48630, to provide Managed Services for five (5) years.

- Agenda Item No. 4: Jake Alexander, Foster Fowler, Data Network Manager and Lisa Kuyrkendall, Telecom Services Director, will present the Recommendation for Project No. 49725 to utilize the OMNIA Partners Region 4 ESC – TX Contract Number R250610 for the acquisition of Gigamon hardware, software, licensing, maintenance, and professional services for **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY (ITS)**. The staff of ITS recommends the selection of World-Wide Technology, as lowest and best vendor responding to the solicitation for the acquisition of Gigamon hardware, software, licensing, maintenance, and professional services, at a total life cycle cost of \$1,225,367.25.

- Agenda Item No. 5: Mikayla Smith, Foster Fowler, Data Network Manager and Lisa Kurkendall, Telecom Services Director, will present the recommendation for Project No. 49740, to utilize the OMNIA Partners Region 4 ESC – TX Contract Number R250610 for the acquisition of Bluecat, related services, and hardware for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS recommends the selection of CDW-Government, LLC, as lowest and best vendor responding to the solicitation for the acquisition of Bluecat, related services, and hardware at a total lifecycle cost of \$1,191,626.06.
- Agenda Item No. 6: Brittany Porter, Chad Allgood, Division Director DECCD, and Mark Allen, CIO, will present the evaluation and recommendation of proposals received in response to RFP No. 4730-49255 for the acquisition of a Professional Development Training Service Platform for the **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The staffs of ITS and MDHS jointly recommend the selection of Deloitte Consulting LLP as lowest and best vendor responding to RFP No. 4730-49255, to provide a Professional Development Training Service Platform, at a total 3-year lifecycle cost of \$1,997,109.00.

Other Items being presented:

- Agenda Item No. 7: Hailey Tucker will present the recommendation for approval of State Retirees hired under Contract(s) exceeding \$20,000.00 for Fiscal Year 2027 for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)** in compliance with Miss. Code Ann. §27-104-17 (3). The staff of ITS recommends approval of Cam Proctor hired under Contract(s) exceeding \$20,000.00 for Fiscal Year 2027 for the Mississippi Department of Information Technology Services (ITS).
- Agenda Item No. 8: Renee Murray and Matthew Henry will present the proposed revisions to the ITS Procurement Handbook, ITS Board Procedures, and ITS Public Records Policy. The staff of ITS requests approval to begin the Administrative Procedures Act process to revise 36 Miss. Admin. Code Part 2, specifically the revisions requested today repeals the existing rules and replaces them with new rules.
- Agenda Item No. 9: Report by Executive Director of Director Approval Summary of equipment, software and services, exemptions, and sole source procurements approved.
- Agenda Item No. 10: Verification of Quorum for virtual ITS Board Meeting scheduled for Thursday, September 17, 2026
- Adjournment