

**PROJECT NUMBER 49355
AMENDMENT # 1 TO
MASTER CONSULTING SERVICES AGREEMENT
BETWEEN
GUIDESOFT, INC. D/B/A KNOWLEDGE SERVICES
AND
MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES
AS CONTRACTING AGENT FOR THE
AGENCIES AND ISNTITUTIONS OF THE STATE OF MISSISSIPPI
(ORIGINAL PROJECT NUMBER 47732)**

This document (hereinafter referred to as "Amendment Number 1") shall serve to amend the original Master Consulting Services Agreement executed on June 30, 2023 (hereinafter referred to as "Master Agreement"), between Guidesoft, Inc. d/b/a Knowledge Services, an Indiana corporation having its principal place of business at 9800 Crosspoint Boulevard, Indianapolis, Indiana 46256 (hereinafter referred to as "Contractor" and/or "Knowledge Services"), and the Mississippi Department of Information Technology Services having its principal place of business at 3771 Eastwood Drive, Jackson, Mississippi 39211 (hereinafter referred to as "ITS"), as contracting agent for the governmental agencies and educational institutions of the State of Mississippi (hereinafter referred to as "Customer"). ITS and Customer are sometimes collectively referred to herein as "State".

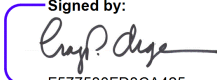
NOW THEREFORE, ITS, Customer, and Contractor, by entering into this Amendment Number 1, mutually agree that the following provisions shall modify the aforementioned Agreement:

- 1) Article 1 under "term of Agreement" shall be and hereby is amended so as to renew the Agreement beginning June 21, 2026, and continue through June 30, 2031.
- 2) Article 21, "Notice" is amended so as to strike "David C. Johnson" and replace with "Craig P. Orgeron, Ph.D."

All other terms and conditions of the Agreement executed on June 30, 2023, shall remain unchanged and in full force and effect.

Department of Information Technology Services, on behalf of the governmental agencies and educational institutions of the State of Mississippi

Guidesoft, Inc. d/b/a Knowledge Services

Signed by: 
By: _____
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Signed by: 
By: _____
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Authorized Signature

Authorized Signature

Printed Name: Craig P. Orgeron, CPM, Ph.D.

Printed Name: Katie Belange

Title: Executive Director

Title: General Counsel

Date: April 23, 2026

Date: April 23, 2026