EXHIBIT A-2

Statement of Work Template

STATEMENT OF WORK FOR IT CONTINGENT WORKERS BETWEEN STATE OF MISSISSIPPI, Department of Information Technology Services AND GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES

10/20/2023 **David Johnson** 3771 Eastwood Drive Jackson, MS 39211

Authorization for work performed pursuant to this Statement of Work ("SOW") is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

•	Knowledge Services Posting Number:	77701
•	IT Contingent Worker Name:	Barry Pittman
•	Vendor Name:	TM2 Solutions
•	Position Title:	Avaya Support Engineer
•	Regular Hourly Bill Rate:	\$58.00
•	OT Hourly Bill Rate (if applicable):	\$58.00
•	Original Number of Hours to be worked:	6,240
•	Amendment 1: Number of hours to be worked:	4160
•	Amendment 2: Number of hours to be worked:	Click or tap here to enter text.
•	Amendment 3: Number of hours to be worked:	Click or tap here to enter text.
•	Original Total Cost of SOW: (Not to exceed)	\$361,920.00
•	Amendment 1: Total Cost of SOW: (Not to exceed)	\$241,280.00
•	Amendment 2: Total Cost of SOW: (Not to exceed)	Click or tap here to enter text.
•	Amendment 3: Total Cost of SOW: (Not to exceed)	Click or tap here to enter text.
•	Start Date of Service:	1/1/2021
•	Original End Date of Service:	12/31/2023
•	Amendment 1: End Date of Service:	12/31/2025
•	Amendment 2: End Date of Service:	Click or tap to enter a date.
•	Amendment 3: End Date of Service:	Click or tap to enter a date.
•	Work Location:	3771 Eastwood Drive

Jackson, MS 39211

For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

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