

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

<h1>EMERGENCY CALLWORKS, INC.</h1> <p>ARRA Participant</p>
--

Main Sales Contact
Eric Sullivan Office: (865) 469-8149 Email: eric.sullivan@motorolasolutions.com

Backup Sales Contact
Bill Craig Office: (205) 807-0257 Email: bill.craig@motorolasolutions.com

Place Order To:	Remit To:
Emergency CallWorks Attn: Bill Craig 1900 International Park Drive, Suite 300 Birmingham, AL 35243-4217	Emergency CallWorks Attn: Bill Craig 1900 International Park Drive, Suite 300 Birmingham, AL 35243-4217

Hourly rates for service published with this list may only be used in conjunction with equipment purchased from this list.

Hourly Rate Description	Not-to-Exceed Service Rates
Basic Installation Services	\$220
Project Manager/Engineer/Advanced Technical	\$220
Maintenance and Support	\$220
Training	\$220
Travel	\$220

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 1	911 System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI	
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)	
Description of Standard Features		
<p>CallStation® is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.</p>		
Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 1	911 System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$141,073.26
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description	Cost	
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)	\$16,323.37	
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)	\$44,923.37	
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)	\$67,311.53	

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.
Configuration # 2	911 System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)

Description of Standard Features

CallStation® is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.

Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 2	911 System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001	
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$183,750.45
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor)			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$23,497.31
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$65,026.59
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$94,352.63

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.
Configuration # 3	911 System C/O: Six (6) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)

Description of Standard Features

CallStation® is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.

Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 3	911 System C/O: Six (6) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$226,427.65
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$30,671.25
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$85,129.80
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$121,393.74

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.
Configuration # 4	911/Dispatch System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)

Description of Standard Features

DispatchStation® is a one of a kind, economical and proven VoIP based 9-1-1 platform with market leading 911, Mapping and CAD integration in one package. Legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking and dispatching capability served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional integration into other 3rd party products like Long Term Recorders and Fire Records as desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position.

Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	DISPATCHSTATION LICENSE	ECX200003
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001
ECW	SHIPPING	ECX800002
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 4	911/Dispatch System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch		
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)		
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$169,848.54
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$20,289.70
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$56,132.53
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$82,520.35

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)

Description of Standard Features

DispatchStation® is a one of a kind, economical and proven VoIP based 9-1-1 platform with market leading 911, Mapping and CAD integration in one package. Legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking and dispatching capability served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional integration into other 3rd party products like Long Term Recorders and Fire Records as desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position.

Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDIODCODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	DISPATCHSTATION LICENSE	ECX200003
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)	
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001
ECW	SHIPPING	ECX800002
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.		\$232,329.36
Description of Installation Services		
Complete turnkey system installation by Emergency CallWorks, Inc.		
Cost for <u>installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)		
Description of Training Services		
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.		
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).		
Description of Base Warranty of Turnkey System		
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.		
Enhanced Warranty or Post-Warranty Maintenance Options		
Provided by	Description	Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)	\$31,097.81
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)	\$86,448.39

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)	
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)	\$123,109.45

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 6	CAD Dispatch System C/O: Two (2) Positions With Mapped ALL and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation NT (Mapping and CAD)	
Description of Standard Features		
<p>DispatchStation NT[®] is a one of a kind, economical and proven Dispatch platform with market leading Mapping and CAD integration in one package. Legacy 911 interface, Next Generation 9-1-1 interface and a messaging platform with consolidated Emergency reporting. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position.</p>		
Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	DISPATCHSTATION NT LICENSE	ECX200002-NT
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM IF CONFIG/STAGING	ECX400002
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001
ECW	SHIPPING	ECX800002
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004
<p>Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.</p>		\$109,079.97
Description of Installation Services		
<p>Complete turnkey system installation by Emergency CallWorks, Inc.</p>		

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 6	CAD Dispatch System C/O: Two (2) Positions With Mapped ALL and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation NT (Mapping and CAD)	
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)		
Description of Training Services		
Complete On-Site Dispatcher or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Dispatcher and Administrative hands on instruction.		
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).		
Description of Base Warranty of Turnkey System		
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.		
Enhanced Warranty or Post-Warranty Maintenance Options		
Provided by	Description	Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)	\$10,790.80
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)	\$29,538.03
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)	\$45,989.63

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS	\$1,485.00
DELL	WKS PC, Dual Video, 8G RAM	ECX100101	\$1,512.00
ECW/Dell	WKS PC, Mini - High Performance	ECX100101-4	\$2,403.00
LENOVO/POLYCOM	Portable ANS. Pos., Laptop/VoIP Tel./ Kit Assm./Case	ECX100101-P**	\$4,310.00
CRADLEPOINT	Nomad Router for Laptop (1 per laptop for mobility)	ECX0400094332	\$2,559.70
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103	\$450.00
LENOVO	MONITOR, 24W" FP, BLK	ECX100104	\$650.00
ECW/DELL	MONITOR, TCH-SCRN, 24W", FP, BLK	ECX100104-1	\$540.00
ECW/DELL	MONITOR, 24" for Mini, FP, Blk	ECX100104-2	\$650.00
DELL	MONITOR 60" LCD TV/MONITOR	ECX100105-60	\$1,800.00
ECW/DELL	ECX Dual Server, HA SA Appliance Assembly, 2U	ECX100110-HA**	\$28,710.00
ECW/DELL	ECX Dual Server, Federated Appliance Assem., HA, EXP.	ECX100110-HAEF**	\$28,710.00
ECW/DELL	ECX Dual Server, Federated Appliance Assem., HA	ECX100110-HAPF**	\$29,900.00
ECW/DELL	ECX Dual Server, HA Assembly, 2U, Replacement	ECX100110-HR**	\$28,710.00
POLYCOM	VoIP PHONE	ECX100201	\$379.50
GENOVATION	Keypad, Genovation 24 Keypad DTP	ECX100204	\$207.90
AUDIOCODES	Media Gateway, 8 Port FXS to SIP (Ringdown)	ECX100305	\$1,648.75
AUDIOCODES	Media Gateway, 8 Port FXS to SIP (Station Rec)	ECX100305-1	\$1,193.50
AUDIOCODES	Mediant 1000 Chassis (CAMA) (Max- 6 Cards)	ECX100305-2	\$2,718.00
AUDIOCODES	Mediant 1000 Gateway FXS 4-port Card (CAMA)	ECX100305-3	\$496.00
AUDIOCODES	Media Gateway, CAMA via T1 to SIP (Chassis and Card)	ECX100308-T1	\$5,803.00
SANGOMA	Media Gateway, 8 port FXO to SIP (Admin/Ringdown)	ECX100311	\$1,085.00
AUDIOCODES	Media Gateway, 4 Port FXS to SIP (Ringdown)	ECX100312	\$901.25
AUDIOCODES	Media Gateway, 4 Port FXS to SIP (Station Rec)	ECX100312-1	\$671.00
SANGOMA	Media Gateway, 4 Port FXO to SIP (Admin/Ringdown)	ECX100313	\$670.00
AUDIOCODES	Media Gateway, PRI to SIP (Chassis and Card)	ECX100314**	\$5,450.00
AUDIOCODES	Rack Shelf, Media Gateway (FXS), 1U, 2 GW per Shelf	ECX100315**	\$32.00
ECW	ADMINISTRATION, SITE License	ECX2000006	\$0.00
ECW	CALLSTATION License	ECX200001	\$14,300.00
ECW	DISPATCHSTATION License	ECX200003	\$21,890.00
ECW	DISPATCHSTATION License, Limited Use / Dark	ECX200003-LU	\$21,890.00
ECW	DISPATCHSTATION License – Upgrade from CS	ECX200001-UP	\$7,590.00
ECW	DECISIONSTATION, SITE License	ECX200004	\$0.00
ECW	MESSAGEWORKS, SITE License	ECX200007	\$0.00
ECW	SIPWORKS, i3/IP INTERFACE, PSAP License	ECX200008	\$10,994.50
ECW	CALLSTATION Flex ICC License	ECX200010	\$14,300.00
ECW	ECW Int. Admin PBX Sys License, Limited	ECX200012	\$5,494.50
ECW	SIPSTATION License, Per Position	ECX200013	\$764.50
ECW	SIP Trunk Interface, ECW to Third Party	ECX200015	\$3,954.50
ECW	Ecats IP Interface, State Specific	ECX200019-SS	\$858.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
ECW	CALLSTATION License Limited Use/Dark- For Centers that are not actively taking calls on a continous basis - Considered a Linted Use Dark facility	ECX20001-LU	\$14,300.00
ECW	SMS - MSRP TCC Connectivity Lic. (Access License Only)	ECX200020	\$1,650.00
ECW	Outbound SMS, per HOST, per year	ECX200026	\$3,050.00
ECW	CUBE License, SBC	ECX200021-Cube	\$4,000.00
ECW	UC Router License, SBC	ECX200021-UC	\$1,677.50
ECW	VIRUS PROTECTION, WKS. – Per Pos. / Per Year	ECX200022	\$107.80
ECW	MAP/GIS CONFIG, CUSTOMER PROVIDED DATA	ECX400001	\$3,850.00
ECW	911 TELECOM CONFIG/STAGING	ECX400002	\$4,775.00
ECW	ADMIN CONFIG/STAGING	ECX400002-A	\$4,175.00
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003	\$5,975.00
ECW	CONFIG/STAGING, PER HOUR	ECX400004	\$210.00
TELED	WALL MNT ASSM, 19", RMTE	ECX500001-16PWall	\$444.76
TELED	RACK ASSM, EQUIPMENT, 19 INCH, 24 Port, 4 Post	ECX500001-24 - 4 Post	\$1,469.31
APC	CABINET ASSM, 24 RU	ECX500001-24CH	\$5,800.00
APC	CABINET ASSM, 42 RU	ECX500001-42CH	\$6,100.00
TELED	WALL MNT ASSM 19" RMTE	ECX500001-48WALL	\$2,100.00
TELED	WALL MNT ASSM 19" RMTE	ECX500001-96PWALL	\$1,323.85
ECW	HOST RACK CONFIG. KIT, 19", CUST PROV. RACK	ECX500002**	\$5,390.00
ECW	POS. BASED REC KIT - 4 PORT	ECX500002-PR**	\$350.00
CISCO	SWITCH, CISCO (X SERIES), 24-POE, 1/10/100	ECX500003	\$4,133.00
CISCO	SWITCH, CISCO, 8-PORT POE, 10/100/1000	ECX500003-8	\$1,500.00
CISCO	SWITCH, 48-PORT POE (740W)	ECX500004-FP	\$7,785.00
CISCO	ROUTER (Enterprise/Remote)	ECX500005-2	\$6,796.00
CISCO	EXPAN. MOD. 'NIM'-Layer 2 4 port	ECX500005-3	\$861.00
CISCO	1GB Port, Single Mode Fiber	ECX500005-4**	\$1,195.00
CISCO	1GB Port, Multi Mode Fiber	ECX500005-6**	\$750.00
ECW	MISC. MAT., CABLES, LOT	ECX500007	\$2,574.00
ECW	MISC. MAT., CABLES, RMTE., LOT	ECX500007-R	\$858.00
ICOMM	ALI MODEM, GCC Modem SC521A (NE region, OK)	ECX500008	\$3,650.00
HP	PRINTER	ECX500009-1	\$875.00
PERLE	IP to Serial Dist., 16 port, Dual NIC, w/modem	ECX500017	\$4,100.00
PERLE	IP to Serial Dist., 32 Port	ECX500017-32	\$5,175.00
PERLE	IP to Serial Dist, 8 Port Remote	ECX500017-8	\$1,375.00
ALGO	SIP External Ringer / Horn, Single	ECX500018	\$667.00
ALGO	Visual Alerting Module for Ringer	ECX500018-VA	\$745.00
APC	UPS, Positional, 850VA	ECX500101	\$190.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
APC	UPS - Smart-UPS X 3000VA	ECX500103	\$5,542.90
APC	UPS - Smart Expansion Unit	ECX500103-2	\$1,450.00
APC	PDU, Rack Mount, Horz., 16 ports - 2U 30A 120V (L5-30)	ECX500104	\$1,436.00
APC	PDU, Rack Mount, Horz., 8 ports - 1U 15A 100/120V (NEMA 5-15)	ECX500105	\$900.00
ECW	CS USER/ADMIN OPPS TRN (up to 8 students)	ECX600001	\$5,500.00
ECW	DS USER/ADMIN OPPS TRN (up to 8 students)	ECX600002	\$7,150.00
ECW	I&M TRN (up to 8 students)	ECX600003	\$6,050.00
ECW	TTT, TRAIN the TRAINER (up to 8 students)	ECX600004	\$8,250.00
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	\$1,637.00
ECW	System Installation, Secondary Per UNIT	ECX700002-IA	\$121.59
ECW	System Support, 5 Year, per UNIT	ECX900003	\$10,600.00
ECW	EXTENDED WARRANTY, per YEAR (2-5), per UNIT	ECX900005	\$93.50
ECW	WALL MNT ASSM, 19", RMTE, Medium (5-12)	ECXS00001-48PWall	\$2,100.00
Integrated Hub			
SPILLMAN SOFTWARE	1-23 Full-time employees	HUB	\$26,766.00
SPILLMAN SOFTWARE	24-50 Full-time employees	HUB	\$45,303.75
SPILLMAN SOFTWARE	51-110 Full-time employees	HUB	\$69,822.75
SPILLMAN SOFTWARE	111-250 Full-time employees	HUB	\$134,634.75
SPILLMAN SOFTWARE	251-500 Full-time employees	HUB	\$201,108.75
SPILLMAN SOFTWARE	501-750 Full-time employees	HUB	\$285,774.00
SPILLMAN SOFTWARE	751-1000 Full-time employees	HUB	\$410,016.00
Computer Aided Dispatch (CAD)			
SPILLMAN SOFTWARE	1-2 Full-time employees	CAD	\$20,010.75
SPILLMAN SOFTWARE	3-5 Full-time employees	CAD	\$44,974.50
SPILLMAN SOFTWARE	6-10 Full-time employees	CAD	\$52,155.75
SPILLMAN SOFTWARE	11-15 Full-time employees	CAD	\$86,475.75
SPILLMAN SOFTWARE	16-20 Full-time employees	CAD	\$119,376.00
SPILLMAN SOFTWARE	21-25 Full-time employees	CAD	\$142,166.25
SPILLMAN SOFTWARE	26-30 Full-time employees	CAD	\$198,849.75

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
E-911 Interface Module for CAD			
SPILLMAN SOFTWARE	1-2 Full-time employees	911	\$4,467.00
SPILLMAN SOFTWARE	3-5 Full-time employees	911	\$5,534.25
SPILLMAN SOFTWARE	6-10 Full-time employees	911	\$7,525.50
SPILLMAN SOFTWARE	11-15 Full-time employees	911	\$14,887.50
SPILLMAN SOFTWARE	16-20 Full-time employees	911	\$20,468.25
SPILLMAN SOFTWARE	21-25 Full-time employees	911	\$23,916.75
SPILLMAN SOFTWARE	26-30 Full-time employees	911	\$33,115.50
CAD Mapping/AVL			
SPILLMAN SOFTWARE	1-2 Full-time employees	CADM/AVL	\$11,919.00
SPILLMAN SOFTWARE	3-5 Full-time employees	CADM/AVL	\$19,480.50
SPILLMAN SOFTWARE	6-10 Full-time employees	CADM/AVL	\$29,869.50
SPILLMAN SOFTWARE	11-15 Full-time employees	CADM/AVL	\$46,889.25
SPILLMAN SOFTWARE	16-20 Full-time employees	CADM/AVL	\$63,567.75
SPILLMAN SOFTWARE	21-25 Full-time employees	CADM/AVL	\$78,865.50
SPILLMAN SOFTWARE	26-30 Full-time employees	CADM/AVL	\$100,610.25
Miscellaneous			
SPILLMAN SOFTWARE	Project Mangement Per Hour	PM	\$145.60
SPILLMAN SOFTWARE	Installation	IN	\$145.60
SPILLMAN SOFTWARE	Training	TRG	\$161.60
MPLS Networking Services			
	3MB MPLS Service, Non-Recurring	ECX800002-NRC	\$862.50
	3MB MPLS Service, Monthly Recurring	ECX800002-MRC	\$771.65
	50MB MPLS Service, Non-Recurring	ECX800003-NRC	\$862.50
	50MB MPLS Service, Monthly Recurring	ECX800003-MRC	\$1,983.75

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
Some of the E-911 configurations require Microsoft Server Licenses, ESRI GIS Software licenses or other possible software licenses covered by other ITS Express Products Lists. Additionally, there are some hardware components proposed as part of the E-911 systems that could be used in other settings, such as servers, desktops, printers, switches, racks, and monitors. These items are only approved on the E-911 PSAP Express Products List 3748 to be used in the PSAP environment. ITS excludes the authorization to purchase such software and hardware from the E-911 # 3748 vendors if said items are not intended for use as part of the PSAP system.			
NEW 10/20/2020			
AUDIOCODES	AudioCodes M800 & OSN Server	ECX100304	\$7,227.00
ICC	Rack Shelf, Media Gateway (FXO), 2U, 2 GW per Shelf	ECX100316	\$72.00
ICC	Rack Shelf, ALI Modems, Wks UPS (remote rack only), 3U	ECX100317	\$85.00
TRIPP LITE	WALL MNT ENCLOSED ASSM, 19" (Select)	ECX500001-12	\$665.00
WTI	SDS/PDU COMBO, WTI, 8 port (ea)	ECX5000016	\$5,247.00
APC	UPS - APC 750 VA - 120V	ECX500103-3	\$1,600.00
GENOVATION	Keypad, Genovation 24 Keypad Computer 10 Key	ECX100204-1	\$207.90
DATACOMM	ALI MODEM, GDC Modem 500A	ECX500008-1	\$3,035.00
DATACOMM	ALI MODEM, GDC Modem 202T	ECX500008-2	\$3,035.00
ICOMM	ALI MODEM, ICOMM MODEM 6911 (SE)	ECX500008-3	\$3,035.00
TELENECTICS	ALI MODEM, MOT202TSA (MW, NW)	ECX500008-4	\$3,035.00
NEW 06/01/2022			
HP	WKS PC, Dual Video, 8gb RAM, (ACD WallBoards)	ECX100101-WB	\$1,512.00
LENOVO	WKS Laptop, 15.6 in., 8G RAM, w Docking Sta.	ECX100101-L	\$2,689.00
GENOVATION	Keypad, Genovation BLANK 24 Keypad	ECX100204-2	\$207.90
ALGO	SIP Door Phone	ECX100209	\$940.00
ECW	SIPWORKS Enterprise, i3/IP INTERFACE License	ECX200009	\$79,995.00
ECW	CS LICENSE TO FLEX ICC CONVERSION	ECX200010-CNV	\$0.00
ECW	CALLSTATION FLEX ICC LICENSE, Limited Use / Dark	ECX200011	\$14,300.00
ECW	CS LICENSE TO FLEX ICC CONVERSION, Limited Use / Dark	ECX200011-CNV	\$0.00
FORTIGATE	FIREWALL	ECX500011	\$744.00
OROLIA	NetClock Ancillary Kit (Antenna, Surge Protector, Grounding, Cables)	ECX500019-1A	\$7,609.00
OROLIA	Digital Display Clock (4" LED) for NetClock	ECX500019-1B	\$1,647.00
OROLIA	NetClock, OXCO, 3GB Ethernet Port	ECX500019-1C	\$13,601.00
APC	3000VA UPS Replacement Battery	ECX500103-4	\$575.00
APC	PDU, Rack Mount, Horz., 8 ports - 1U 20A 100/120V (L5-20)	ECX500106	\$1,025.00
ECW	O&M TRN, 4 day course, per student	ECX600005	\$1,925.00
ECW	CallWorks Online Training (Trainer onsite during cutover)	ECX600006	\$3,300.00
ECW	SYSTEM INSTALLATION, PRIMARY, per UNIT	ECX700002	\$103.43

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME		Emergency CallWorks, Inc.	
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
ECW	SYSTEM ENGINEERING, Lot, per UNIT	ECX800001	\$140.96
ECW	CUSTOM SERVICES, per UNIT	ECX800002	\$1,000.00
ECW/FORTIGATE	CALLWORKS FLEX ICC FIREWALL BNDL	ECX800100	\$3,850.00
ECW	CALLWORKS FLEX ICC BNDL	ECX800101	\$3,850.00
ECW	SYSTEM MANAGEMENT, per UNIT	ECX800004	\$1,000.00
ECW	SYSTEM SUPPORT, 1 YEAR, per UNIT	ECX900001	\$3,300.00
ECW	SYSTEM SUPPORT, 3 YEAR, per UNIT	ECX900002	\$8,775.00
ECW	SYSTEM SUPPORT, 4 YEAR, per UNIT	ECX900000	\$9,555.00
ECW	ONSITE MAINTENANCE, per UNIT	ECX900004	\$110.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.