

ITS E-911 PSAP EPL 3748
EPL Expiration Date: May 31, 2022

Vendor Contact Information
Revised: July 9, 2021

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

EMERGENCY CALLWORKS, INC.

ARRA Participant

Main Sales Contact

Eric Sullivan
Office: (865) 469-8149
Email: eric.sullivan@motorolasolutions.com

Backup Sales Contact

Bill Craig
Office: (205) 807-0257
Email: bill.craig@motorolasolutions.com

Place Order To:

Emergency CallWorks
Attn: Bill Craig
1900 International Park Drive, Suite 300
Birmingham, AL 35243-4217

Remit To:

Emergency CallWorks
Attn: Bill Craig
1900 International Park Drive, Suite 300
Birmingham, AL 35243-4217

Hourly rates for service published with this list may only be used in conjunction with equipment purchased from this list.

Hourly Rate Description	Not-to-Exceed Service Rates
Basic Installation Services	\$110
Project Manager/Engineer/Advanced Technical	\$110
Maintenance and Support	\$110
Training	\$110
Travel	\$90

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 1	911 System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI	
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)	
Description of Standard Features		
CallStation® is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3 rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.		
Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDIOCODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001
ECW	PROJECT MANAGEMENT. UNIT	ECX700001

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 1	911 System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$141,073.26
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$16,323.37
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$44,923.37
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$67,311.53

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 2	911 System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI	
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)	
Description of Standard Features		
CallStation [™] is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3 rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22” LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.		
Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM” FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 2	911 System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001	
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$183,750.45
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor)			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$23,497.31
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$65,026.59
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$94,352.63

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.
Configuration # 3	911 System C/O: Six (6) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)

Description of Standard Features

CallStation® is an economical and proven VoIP based 9-1-1 platform with a legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional CAD spill for integration into other 3rd party products like CAD, Long Term Recorders and Mapped ALI if desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position. DispatchStation (CAD) can be added to those sites that need or may be considering an upgrade to CAD for a totally integrated solution. See DispatchStation in other Configurations.

Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	CALLSTATION LICENSE	ECX200001
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTRATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017
APC	UPS, APC 800VA, IWS POS.	ECX500101
APC	UPS - SMART-UPS X 3000VA	ECX500103
ECW	CS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600001
ECW	PROJECT MANAGEMENT, UNIT	ECX700001
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 3	911 System C/O: Six (6) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI		
Manufacturer and System Name:	Emergency CallWorks, Inc. CallStation (Includes Mapping)		
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$226,427.65
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$30,671.25
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$85,129.80
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$121,393.74

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 4	911/Dispatch System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch		
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)		
Description of Standard Features			
DispatchStation® is a one of a kind, economical and proven VoIP based 9-1-1 platform with market leading 911, Mapping and CAD integration in one package. Legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking and dispatching capability served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional integration into other 3rd party products like Long Term Recorders and Fire Records as desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22” LCD displays at each position.			
Manufacturer of Component	Description of Component	Purchase Part Number	
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101	
LENOVO	MONITOR, 22WM” FP, BLK	ECX100103	
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA	
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS	
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201	
AUDICODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312	
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313	
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315	
ECW	DISPATCHSTATION LICENSE	ECX200003	
ECW	DECISIONSTATION, SITE LICENSE	ECX200004	
ECW	ADMINISTATION, SITE LICENSE	ECX200006	
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007	
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008	
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001	
ECW	911 TELECOM CONFIG/STAGING	ECX400002	
ECW	ADMIN CONFIG/STAGING	ECX400002-A	
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003	
APC	CABINET ASSM, 24 RU	ECX500001-24CH	
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003	
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2	
ECW	MISC. MAT., CABLES, LOT	ECX500007	
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008	
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1	
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017	
APC	UPS, APC 800VA, IWS POS.	ECX500101	
APC	UPS - SMART-UPS X 3000VA	ECX500103	
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002	
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 4	911/Dispatch System C/O: Two (2) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch		
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)		
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$169,848.54
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$20,289.70
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$56,132.53
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)		\$82,520.35

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)	
Description of Standard Features		
DispatchStation® is a one of a kind, economical and proven VoIP based 9-1-1 platform with market leading 911, Mapping and CAD integration in one package. Legacy CAMA interface, Next Generation 9-1-1 compliance and a messaging platform with consolidated Emergency and Administrative call taking and dispatching capability served by NENA compliant standard telephony. External VoIP sets from Polycom are provided along with a traditional integration into other 3 rd party products like Long Term Recorders and Fire Records as desired. Full MIS and Data Mining capabilities are included. Headset and Long Term recorder interfaces are provided as needed. Browser based Mapped ALI is included at no additional charge. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22” LCD displays at each position.		
Manufacturer of Component	Description of Component	Purchase Part Number
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101
LENOVO	MONITOR, 22WM” FP, BLK	ECX100103
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS
POLYCOM	POLYCOM 650 SIP PHONE	ECX100201
AUDIOCODES	MEDIA GATEWAY, 4 PORT FXS OR (CAMA) TO SIP	ECX100312
SANGOMA	MEDIA GATEWAY, 4 PORT FXO TO SIP	ECX100313
ECW	RACK SHELF, MEDIA GATEWAY, 2 GW PER SHELF	ECX100315
ECW	DISPATCHSTATION LICENSE	ECX200003
ECW	DECISIONSTATION, SITE LICENSE	ECX200004
ECW	ADMINISTATION, SITE LICENSE	ECX200006
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007
ECW	SIPWORKS, I3/IP INTERFACE, PSAP LICENSE	ECX200008
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001
ECW	911 TELECOM CONFIG/STAGING	ECX400002
ECW	ADMIN CONFIG/STAGING	ECX400002-A
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003
APC	CABINET ASSM, 24 RU	ECX500001-24CH
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2
ECW	MISC. MAT., CABLES, LOT	ECX500007

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch		
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)		
ICOMM	ALI MODEM, E911 CSU/DSU ICOM	ECX500008	
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1	
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017	
APC	UPS, APC 800VA, IWS POS.	ECX500101	
APC	UPS - SMART-UPS X 3000VA	ECX500103	
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002	
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$232,329.36
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)			
Description of Training Services			
Complete On-Site Call Taker or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Call Taker and Administrative hands on instruction.			
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).			
Description of Base Warranty of Turnkey System			
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.			
Enhanced Warranty or Post-Warranty Maintenance Options			
Provided by	Description		Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)		\$31,097.81
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)		\$86,448.39

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 5	911/Dispatch System C/O: Four (4) Positions, Eight (8) Trunks, Eight (8) Admin Lines, With Mapped ALI and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation (Includes 911, Mapping and CAD)	
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)	\$123,109.45

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
Configuration # 6	CAD Dispatch System C/O: Two (2) Positions With Mapped ALI and Integrated Computer Aided Dispatch		
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation NT (Mapping and CAD)		
Description of Standard Features			
DispatchStation NT® is a one of a kind, economical and proven Dispatch platform with market leading Mapping and CAD integration in one package. Legacy 911 interface, Next Generation 9-1-1 interface and a messaging platform with consolidated Emergency reporting. All hardware, Software, Services, Support and Remote Monitoring is provided along with Dual 22" LCD displays at each position.			
Manufacturer of Component	Description of Component	Purchase Part Number	
DELL	WKS PC, DUAL VIDEO, 4G RAM	ECX100101	
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103	
DELL	ECX DUAL SERVER, HA APPLIANCE ASSEMBLY, 2U	ECX100110-HA	
ECW	DISPATCHSTATION NT LICENSE	ECX200002-NT	
ECW	DECISIONSTATION, SITE LICENSE	ECX200004	
ECW	ADMINISTATION, SITE LICENSE	ECX200006	
ECW	MESSAGEWORKS, SITE LICENSE	ECX200007	
ECW	MAP CONFIG, CUSTOMER PROVIDED DATA	ECX400001	
ECW	911 TELECOM IF CONFIG/STAGING	ECX400002	
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003	
APC	CABINET ASSM, 24 RU	ECX500001-24CH	
CISCO	SWITCH, CISCO, 24-PORT POE, 10/100/1000	ECX500003	
CISCO	ROUTER, CISCO , 3 WAN ENTERPRISE/2911	ECX500005-2	
ECW	MISC. MAT., CABLES, LOT	ECX500007	
HP	PRINTER, HP LASERJET PRO 200	ECX500009-1	
PERLE	IP TO SERIAL DIST., 16 PORT, DUAL NIC, W/MODEM	ECX500017	
APC	UPS, APC 800VA, IWS POS.	ECX500101	
APC	UPS - SMART-UPS X 3000VA	ECX500103	
ECW	DS USER/ADMIN OPPS TRN (UP TO 8 STUDENTS)	ECX600002	
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	
ECW	SYSTEM INSTALLATION, PRIMARY	ECX700002	
ECW	SYSTEM ENGINEERING, (1) LOT	ECX800001	
ECW	SHIPPING	ECX800002	
ECW	SYSTEM SUPPORT, 1 YEAR	ECX900001	
CMC	ONSITE MAINTENANCE, PER YEAR	ECX900004	
Cost of System when priced as a turnkey system. Includes all hardware, software, engineering, cabling, installation, project management, training, help desk, remote monitoring, local service and lightning protection.			\$109,079.97
Description of Installation Services			
Complete turnkey system installation by Emergency CallWorks, Inc.			

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.	
Configuration # 6	CAD Dispatch System C/O: Two (2) Positions With Mapped ALI and Integrated Computer Aided Dispatch	
Manufacturer and System Name:	Emergency CallWorks, Inc. DispatchStation NT (Mapping and CAD)	
Cost for <u>Installation</u> included in the turnkey price (The cost for installation may be removed from the turnkey price if the customer does not wish to purchase installation.)		
Description of Training Services		
Complete On-Site Dispatcher or Train the Trainer services (up to 24 hours as required) by Emergency CallWorks, Inc. Includes Dispatcher and Administrative hands on instruction.		
Cost for <u>training</u> included in the turnkey price (The cost for training may be removed from the turnkey price if the customer does not wish to purchase training unless required by the Vendor).		
Description of Base Warranty of Turnkey System		
Complete First Year Warranty, (24x7x365) on-site service, remote software support, software updates, patch management and remote monitoring by Emergency CallWorks, Inc.		
Enhanced Warranty or Post-Warranty Maintenance Options		
Provided by	Description	Cost
Emergency CallWorks, Inc.	Support Extension for years 2-5, One Year at a Time (Same Coverage)	\$10,790.80
Emergency CallWorks, Inc.	Three Year Support Upgrade (adds years 2 and 3), at time of Purchase (Same Coverage)	\$29,538.03
Emergency CallWorks, Inc.	Five Year Support Upgrade (adds years 2 through 5), at time of Purchase (Same Coverage)	\$45,989.63

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
ECW	AUDIO INTERFACE UNIT (AIU)	ECX100001-NS	\$1,350.00
DELL	WKS PC, Dual Video, 8G RAM	ECX100101	\$1,512.00
DELL	WKS PC, Dual Video, 8G RAM, with Dual NIC	ECX100101-2	\$1,602.00
DELL	WKS, Quad Video Graphics Card	ECX100101-3**	\$450.00
ECW/Dell	WKS PC, Mini - High Performance	ECX100101-4	\$2,403.00
LENOVO/POLYCOM	Portable ANS. Pos., Laptop/VoIP Tel./ Kit Assm.	ECX100101-P**	\$4,310.00
CRADLEPOINT	Nomad Router for Laptop (1 per laptop for mobility)	ECX0400094332	\$2,559.70
ECW	Enhanced Power Supply for 3+ more laptops	ECX170751	\$299.98
LENOVO	MONITOR, 22WM" FP, BLK	ECX100103	\$452.00
LENOVO	MONITOR, 24W" FP, BLK	ECX100104	\$699.00
ECW/DELL	MONITOR, TCH-SCRN, 24W", FP, BLK	ECX100104-1	\$540.00
ECW/DELL	MONITOR, 24" HP Z24n G2, FP, BLK	ECX100104-2	\$650.00
DELL	MONITOR 60" LCD TV/MONITOR	ECX100105-60	\$1,800.00
ECW/DELL	ECX Dual Server, HA SA Appliance Assembly, 2U	ECX100110-HA**	\$26,100.00
ECW/DELL	ECX Dual Server, Federated Appliance Assem., HA, EXP.	ECX100110-HAEF**	\$21,900.00
ECW/DELL	ECX Dual Server, Federated Appliance Assem., HA	ECX100110-HAPF**	\$29,900.00
ECW/DELL	ECX Dual Server, HA Assembly, 2U, Replacement	ECX100110-HR**	\$16,404.00
POLYCOM	VoIP PHONE	ECX100201	\$345.00
POLYCOM	POLYCOM VVX410 VoIP PHONE	ECX100201-1	\$324.00
POLYCOM	WALL MOUNT, Brkt (5 pack)	ECX100201-WM	\$85.00
POLYCOM	POLYCOM SIDECAR for 650	ECX100202	\$292.00
POLYCOM	POLYCOM SIDECAR for WX410 VoIP Phone	ECX100203	\$216.00
VIKING	Handset, Std., Blk.	ECX100203-HS	\$90.00
PLANTRONICS	Headset, Monural, 3.55M Jack, PC IRR	ECX100203-HSMM	\$106.00
VIKING	Handset, Std., Blk., PTT	ECX100203-HSPTT	\$229.00
GENOVATION	Keypad, Genovation 24 Keypad	ECX100204	\$189.00
AUDIOCODES	Media Gateway, 8 Port FXS or (CAMA) to SIP	ECX100305	\$1,085.00
AUDIOCODES	Media Gateway, 8 Port FXS (Station Rec.)	ECX100305-1	\$1,085.00
AUDIOCODES	Mediant 1000 Chassis (CAMA) (Max- 6 Cards)	ECX100305-2	\$2,718.00
AUDIOCODES	Mediant 1000 Gateway FXS 4-port Card (CAMA)	ECX100305-3	\$399.00
AUDIOCODES	Media Gateway, CAMA via T1 to SIP	ECX100308-T1	\$5,803.00
SANGOMA	Media Gateway, 8 port FXS/FXO	ECX100307	\$1,135.00
AUDIOCODES	Media Gateway, 24 Port FXS or (CAMA) to SIP	ECX100308	\$2,870.00
AUDIOCODES	Media Gateway, CAMA via T1 to SIP	ECX100308-T1	\$5,803.00
AUDIOCODES	Media Gateway, 24 port FXO to SIP	ECX100309	\$4,725.00
SANGOMA	Media Gateway, 8 port FXO to SIP	ECX100311	\$1,085.00
AUDIOCODES	Media Gateway, 4 Port FXS or (CAMA) to SIP	ECX100312	\$610.00
AUDIOCODES	Media Gateway, 4 Port FXS (Station Rec.)	ECX100312-1	\$610.00
SANGOMA	Media Gateway, 4 Port FXO to SIP	ECX100313	\$670.00
AUDIOCODES	Media Gateway, PRI to SIP	ECX100314**	\$5,435.00
AUDIOCODES	Rack Shelf, Media Gateway, 2 GW per Shelf	ECX100315**	\$32.00
ECW	ADMINISTRATION, SITE License	ECX2000006	\$0.00
ECW	CALLSTATION License	ECX2000001	\$13,000.00
ECW	DISPATCHSTATION NT, (CAD Only) Lic.	ECX2000002-NT	\$9,000.00
ECW	DISPATCHSTATION License	ECX2000003	\$19,900.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
ECW	DISPATCHSTATION License, Limited Use / Dark	ECX200003-LU	\$19,900.00
ECW	DISPATCHSTATION License – Upgrade from CS	ECX200003-UP	\$9,315.00
ECW	DISPATCHSTATION License – Upgrade from DS NT	ECX200003-UP	\$10,900.00
ECW	DECISIONSTATION, SITE License	ECX200004	\$0.00
ECW	MESSAGEWORKS, SITE License	ECX200007	\$0.00
ECW	SIPWORKS, i3/IP INTERFACE, PSAP License	ECX200008	\$9,995.00
ECW	CALLWORKS ICC License to (P1 or FLEX)	ECX200010	\$13,000.00
ECW	ECW ADMIN COMM SYS License	ECX200012	\$4,995.00
ECW	SIPSTATION License, Per Positions	ECX200013	\$695.00
ECW	SIPStation Rip and Run Site License	ECX200013-R&R	\$1,895.00
ECW	SIP Trunk Interface, ECW to Third Party	ECX200015	\$3,595.00
ECW	Ecats IP Interface, State Specific	ECX200019-SS	\$780.00
ECW	CALLSTATION License Limited Use/Dark- For Centers that are not actively taking calls on a continous basis - Considered a Limted Use Dark facility	ECX20001-LU	\$0.00
ECW	SMS - MSRP TCC Connectivity Lic. (Access License Only)	ECX200020	\$1,500.00
ECW	Outbound SMS, per year	ECX200026	\$3,000.00
ECW	Outbound SMS Service	ECX200020	\$5,500.00
ECW	CUBE License, SBC	ECX200021-Cube	\$3,600.00
ECW	UC Router License, SBC	ECX200021-UC	\$1,000.00
ECW	VIRUS PROTECTION, WKS. – Per Pos. / Per Year	ECX200022	\$98.00
ECW	MAP/GIS CONFIG, CUSTOMER PROVIDED DATA	ECX400001	\$3,200.00
ECW	911 TELECOM CONFIG/STAGING	ECX400002	\$3,995.00
ECW	ADMIN CONFIG/STAGING	ECX400002-A	\$3,495.00
ECW	DISPATCH/RESPONSE ZONE/NOTIF DEF	ECX400003	\$4,995.00
ECW	CONFIG/STAGING, PER HOUR	ECX400004	\$110.00
TELED	WALL MNT ASSM, 19”, RMTE	ECX500001-16PWall	\$1,500.00
TELED	RACK ASSM, EQUIPMENT, 19 INCH, 24 Port, 4 Post	ECX500001-24 - 4 Pos	\$4,035.00
APC	CABINET ASSM, 24 RU	ECX500001-24CH	\$5,800.00
APC	CABINET ASSM, 42 RU	ECX500001-42CH	\$6,100.00
TELED	WALL MNT ASSM 19" RMTE	ECX500001-48WALL	\$2,100.00
TELED	FLOOR MNT ASSM, 19”, RMTE, Large (13-24)	ECX500001-96PFloor	\$2,800.00
TELED	WALL MNT ASSM 19" RMTE	ECX500001-96PWALL	\$2,600.00
ECW	HOST RACK CONFIG. KIT, 19”, CUST PROV. RACK	ECX500002**	\$4,900.00
ECW	POS. BASED REC KIT - 4 PORT	ECX500002-PR**	\$350.00
CISCO	SWITCH, CISCO (X SERIES), 24-POE, 1/10/100	ECX500003	\$2,875.00
CISCO	SWITCH, CISCO, 8-PORT POE, 10/100/1000	ECX500003-8	\$1,026.00
CISCO	SWITCH, CISCO, 48-PORT POE, 10/100/1000	ECX500004	\$4,850.00
CISCO	SWITCH, CISCO, 48-PORT POE (740W)	ECX500004-FP	\$7,785.00
CISCO	1GB Port, CISCO, 1000 BASE-T SFP Trans.	ECX500004-GB	\$472.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
CISCO	FIREWALL - (3rd party connections (8 ports))	ECX500010	\$895.00
CISCO	ROUTER, ISR 4331 (Remote, 3rd party)	ECX500005-1	\$5,170.00
CISCO	ROUTER (Enterprise/Remote)	ECX500005-2	\$5,170.00
CISCO	EXPAN.MOD CISCO EHWIC-1GE-SFP-CU	ECX500005-3	\$861.00
CISCO	1GB Port, CISCO, GLC-LH-SMD	ECX500005-4**	\$896.00
CISCO	ROUTER, CISCO , LTE, 819-4G	ECX500005-5	\$2,554.00
CISCO	1GB Port, CISCO, GLC-TE, GLC-SX-MMD	ECX500005-6**	\$550.00
CISCO	CHANNELIZED T1 and ISDN PRI MOD, 1 port	ECX500006	\$2,395.00
CISCO	CHANNELIZED T1 and ISDN PRI MOD, 2 port	ECX500006-1	\$4,595.00
CISCO	CHANNELIZED T1 and ISDN PRI MOD, 8 port	ECX500006-2	\$7,995.00
ECW	MISC. MAT., CABLES, LOT	ECX500007	\$2,340.00
ECW	MISC. MAT., CABLES, RMTE., LOT	ECX500007-R	\$780.00
ICOMM	ALI MODEM, GCC Modem SC521A	ECX500008	\$2,200.00
HP	PRINTER, HP LaserJet Pro M252	ECX500009-1	\$558.00
HP	PRINTER, HP LaserJet M553n	ECX500009-2	\$960.00
ECW	KVM, 4-Port	ECX500010-4**	\$1,200.00
ECW	KVM - Extender, Dual Monitor, TX and RX	ECX500010-EXT**	\$2,650.00
PERLE	IP to Serial Dist., 16 port, Dual NIC, w/modem	ECX500017	\$3,267.00
PERLE	IP to Serial Dist., 2 Port, Remote	ECX500017-1	\$477.00
PERLE	IP to Serial Dist., 32 Port	ECX500017-32	\$3,960.00
PERLE	IP to Serial Dist., 4 Port, Remote	ECX500017-4	\$753.00
PERLE	IP to Serial Dist, 8 Port Remote	ECX500017-8	\$2,289.60
ALGO	SIP External Ringer / Horn, Single	ECX500018	\$513.00
ALGO	Visual Alerting Module for Ringer	ECX500018-VA	\$200.00
NETCLOCK	Master Clock Kit (GPS, Antenna, Server)	ECX500019	\$19,400.00
APC	UPS, APC 850VA, IWS POS.	ECX500101	\$185.00
APC	UPS - Smart-UPS X 3000VA	ECX500103	\$3,054.00
APC	UPS - Smart Expansion Unit, APC	ECX500103-2	\$1,450.00
APC	PDU, APC Rack Mount, Horz., 16 ports	ECX500104	\$1,436.00
APC	PDU, APC Rack Mount, Horz., 8 ports	ECX500105	\$895.00
ECW	CS USER/ADMIN OPPS TRN (up to 8 students)	ECX600001	\$5,000.00
ECW	DS USER/ADMIN OPPS TRN (up to 8 students)	ECX600002	\$6,500.00
ECW	I&M TRN (up to 8 students)	ECX600003	\$5,500.00
ECW	TTT, TRAIN the TRAINER (up to 8 students)	ECX600004	\$7,500.00
ECW	PROJECT MANAGEMENT, UNIT	ECX700001	\$990.00
ECW	System Installation, Secondary Per Hour	ECX700002-IA	\$115.80
ECW	Software Support, Per Position, 5 Years	ECX900003	\$24,895.00
ECW	Extended Warranty Hardware	ECX900005	2.5% of Hardware List Price
ECW	Hardware Refresh	ECX900005HWR	30% of System Total
ECW	WALL MNT ASSM, 19", RMTE, Medium (5-12)	ECXS00001-48PWAll	\$2,100.00
REPLAY SYSTEMS	10 LICENSE BUNDLE, HPXMEDIA	RPL-910-0910-001	\$556.00
REPLAY SYSTEMS	20 LICENSE BUNDLE, HPXMEDIA	RPL-910-0910-002	\$1,064.00
REPLAY SYSTEMS	30 LICENSE BUNDLE, HPXMEDIA	RPL-910-0910-003	\$1,414.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
REPLAY SYSTEMS	50 LICENSE BUNDLE, HPXMEDIA	RPL-910-0910-005	\$2,114.00
REPLAY SYSTEMS	20 LICENSE BUNDLE, IP MONITORING	RPL-910-0911-002	\$288.00
REPLAY SYSTEMS	30 LICENSE BUNDLE, IP MONITORING	RPL-910-0911-003	\$388.00
REPLAY SYSTEMS	50 LICENSE BUNDLE, IP MONITORING	RPL-910-0911-005	\$634.00
REPLAY SYSTEMS	10 LICENSE BUNDLE, IP FORWARDING	RPL-910-0912-001	\$506.00
REPLAY SYSTEMS	20 LICENSE BUNDLE, IP FORWARDING	RPL-910-0912-002	\$960.00
REPLAY SYSTEMS	30 LICENSE BUNDLE, IP FORWARDING	RPL-910-0912-003	\$1,360.00
REPLAY SYSTEMS	50 LICENSE BUNDLE, IP FORWARDING	RPL-910-0912-005	\$2,194.00
REPLAY SYSTEMS	SALES ASSY, IPX-C KIT, 30 IPX, 30 MEDIA, 4U Servers	RPL-912-0331-002	\$2,108.00
REPLAY SYSTEMS	SALES ASSY, IPX-EX KIT, 30 IPX, 30 MEDIA, 2U Servers	RPL-912-0705-002	\$3,114.00
REPLAY SYSTEMS	Sales Assy, HPX Kit, MTR/FWD, 30 Media	RPL-912-0801-008	\$2,108.00
REPLAY SYSTEMS	25FT 25-Pair Cable	RPL-Cable25	\$112.00
REPLAY SYSTEMS	Replay Systems Installation Services (per channel)	RPL-INSTALL-OS	\$125.00
REPLAY SYSTEMS	Replay Systems Installation Services Premium Applications (per seat, per application)	RPL-INSTALL-OSPREM	\$100.00
REPLAY SYSTEMS	Replay Service Agreement - BRONZE (telephone support 24x7 plus fixes and patches only)	RPL-MAINT-BRONZE	10% of System List Price
REPLAY SYSTEMS	Replay Service Agreement - GOLD (Onsite support M-F, 8-5, telephone support 24x7, parts, plus fixes and in-version software upgrades)	RPL-MAINT-GOLD	18% of System List Price
REPLAY SYSTEMS	Replay Service Agreement - PLATINUM (telephone and onsite support 24x7, parts, plus fixes and in-version software upgrades)	RPL-MAINT-PLATINUM	25% of System List Price
REPLAY SYSTEMS	Replay Service Agreement - SILVER (telephone support 24x7, parts, plus fixes and in-version software upgrades)	RPL-MAINT-SILVER	13% of System List Price
REPLAY SYSTEMS	UPS Uninterruptable Power Supply for Servers – Minimum of 1500VA / 500 W, Input 120V / Output 120v. Run time for single server up to 1 hour. Includes monitoring software plus (2) extended power cables and (1) USB cable.	RPL-MN-UPS	\$900.00
REPLAY SYSTEMS	2TB* NAS Server - 2U Rack Mount with Windows Server OS loaded on a Solid State drive, dual hot/swap power supplies and RAID5 hot/swap data drives (*Note: actual usable space 1.85 TB)	RPL-NAS-2TB	\$7,340.00
REPLAY SYSTEMS	Monitor, Keyboard, Mouse, and Speakers package	RPL-PERIPHERALS	\$800.00
REPLAY SYSTEMS	Sliding Rail Kit (excludes HP servers)	RPL-RLKT	\$280.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
REPLAY SYSTEMS	Dedicated V-Portal, Data Base, Screen, QA or Audio Capture 4U Rack mounted: Intel Quad Core 2.4GHz CPU, 12GB Ram, Raid 1 Hot swap 500GB 7200 rpm 32 MB Cache 3 PCI-e and 3 PCI expansion slots, Windows 2008 R2 Standard 64 Bit, Redundant Hot swap 800W power , 1 DVD Ram Multi Drive	RPL-SVR-VP5-4URM-RAID1	\$8,000.00
REPLAY SYSTEMS	All in One Server up to 120 channels Analog Digital, 192 VoIP, and less than 25% Screen. 4U Rack mounted: Intel Quad Core 2.4GHz CPU, 12GB Ram, Raid 1 x 2 Hot swap 500GB 7200 rpm 32 MB Cache 3 PCI-e and 3 PCI expansion slots, Windows 2008 R2 Standard 64 Bit, Redundant Hot swap 800W power, 1 DVD Ram Multi Drive	RPL-SVR-VP5-4URM-RAID1x2A	\$9,000.00
REPLAY SYSTEMS	Super Quiet Mid Tower/465w: Intel Core 2 Duo 3 Ghz, 8 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K,500 GB 7200 RPM) 3 PCI-E, 2 PCI-X, 2 PCI expansion slots, Windows Server 2008 STND R1(downgrade) or R2 (64 bit only) Dual NIC, 1 DVD/Ram multi-drive, (Note: Hot swap power not available on this model)	RPL-SVR-VP5-MIDTWR-RAID1x2	\$7,000.00
REPLAY SYSTEMS	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)	RPL-SVR-VP5-MSSQL08	\$4,600.00
REPLAY SYSTEMS	Replay Systems labor after business hours, weekends, and holidays - 3 hour minimum - available for contract customers only	RPL-T&M-AFTER	\$285.00
REPLAY SYSTEMS	Replay Systems labor during business hours (M-F, 8-5) - 1 hour minimum	RPL-T&M-BUS	\$195.00
REPLAY SYSTEMS	Replay Systems onsite training (per day)	RPL-TRAINING-ONSITE	\$1,800.00
REPLAY SYSTEMS	Replay Systems web training (per day)	RPL-TRAINING-WEB	\$900.00
REPLAY SYSTEMS	Replay Systems Travel (per hour)	RPL-TRAVEL	\$95.00
VPI	16 Port Analog Interface Card	VP5-Analog-16S	\$1,300.00
VPI	24 Port Analog Interface Card.	VP5-Analog-24	\$5,520.00
VPI	24 Port Analog Interface Card.	VP5-Analog-24S	\$1,720.00
VPI	8 Port Analog Interface Card.	VP5-Analog-8	\$2,080.00
VPI	Flag or add comments to a live call. Per workstation	VP5-Append	\$53.00
VPI	Contact Closure Interface Card. Supports up to 48 analog interface channels.	VP5-Contact-48	\$1,200.00
VPI	VPI CAPTURE: Screen Recording License. Per Seat. (Requires Item RPL-INSTALL-OSPREM)	VP5-CSR	\$105.00
VPI	VPI CAPTURE ESSENTIAL: Voice Recording License. Per Activated Channel. Up to 100 channels	VP5-CVRE	\$315.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
VPI	VPI CAPTURE REDUNDANT: Voice Recording License for redundant capture purposes only, per applicable terms. Per activated channel.	VP5-CVR-Redundant	\$158.00
VPI	VPI CAPTURE with Voice & Screen Recording Licenses. Priced per Seat. (Requires Item RPL-INSTALL-OSPREM)	VP5-CVSR	\$525.00
VPI	16 Port Digital Interface Card.	VP5-Digital-16	\$5,160.00
VPI	16 Port Digital Interface Card.	VP5-Digital-16S	\$1,900.00
VPI	24 Port Digital Interface Card.	VP5-Digital-24	\$7,120.00
VPI	24 Port Digital Interface Card.	VP5-Digital-24S	\$2,400.00
VPI	8 Port Digital Interface Card.	VP5-Digital-8	\$3,180.00
VPI	IP Passive Recording bundle. Expands core license (30 channels of recording) in increments of 10 channels.	VP5-IP-10	\$520.00
VPI	IP Passive Recording Interface Core License. Supports up to 30 channels. 1 required per server.	VP5-IP-B	\$1,600.00
VPI	Live Monitoring and Instant Recall Server License.	VP5-LM	\$525.00
VPI	Enables V-Portal to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.	VP5-Login	\$27.00
VPI	Motorola P25 Codec. One required for every 32 channels	VP5-MC	\$692.00
VPI	Media Messaging License	VP5-MM	\$5,775.00
VPI	Mobile OS Monitoring Client (iOS6 or higher and Windows mobile)	VP5-MOSC	\$1,995.00
VPI	Mobile OS Server License for live monitoring and instant recall. Supports iOS and Windows Mobile. (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM)	VP5-MOSL	\$4,200.00
VPI	Motorola P25 API	VP5-MOTO-P25	\$51,975.00
VPI	VPI Performance system licensing. Sized to support systems up to 100 seats or recording channels. Priced per 100.	VP5-P-100	\$5,250.00
VPI	VPI's Priority Dispatch AQUA integration. Requires AQUA 6.x or higher. (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM)	VP5-PD	\$4,200.00
VPI	PSAP enhanced package: Instant Recall (qty 5), Live Monitor (qty 5), Caller ID (if available), Incident Creation & Redaction Tool.	VP5-PSAP-1	\$525.00
VPI	PSAP enhanced package: Instant Recall (qty 5), Live Monitor (qty 5), Caller ID (if available), Incident Creation & Redaction Tool. Includes capture of ANI / ALI from 911 Controller data if provided.	VP5-PSAP-2	\$1,575.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
VPI	VPI QUALITY - Agent Evaluation. Per seat. (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM).	VP5-Q_A	\$294.00
VPI	VPI QUALITY PRO with voice recording. Includes smart evaluation form and coaching. (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM).	VP5-QPV	\$630.00
VPI	VPI QUALITY with voice recording (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM).	VP5-QV	\$546.00
VPI	VPI QUALITY with voice & screen recording (Requires Item RPL-TRAINING-ONSITE and RPL-INSTALL-OSPREM).	VP5-QVS	\$609.00
VPI	Dual Span Trunk / PCM 32 Audio Interface Card	VP5-T1-2-A	\$10,260.00
VPI	Dual Span T1 / PRI (48 channels)	VP5-T1-2S	\$6,000.00
VPI	Quad Span T1 / PRI (96 channels)	VP5-T1-4S	\$6,800.00
VPI	VPI P25 Interface for Motorola	VP5-VPI-P25	\$15,750.00
VPI	V-Portal system activation (CPU) license. Sized to support systems up to 100 seats or recording channels. Priced per 100.	VP5-VPS-100	\$1,890.00
Integrated Hub			
SPILLMAN SOFTWARE	1-23 Full-time employees	HUB	\$26,766.00
SPILLMAN SOFTWARE	24-50 Full-time employees	HUB	\$45,303.75
SPILLMAN SOFTWARE	51-110 Full-time employees	HUB	\$69,822.75
SPILLMAN SOFTWARE	111-250 Full-time employees	HUB	\$134,634.75
SPILLMAN SOFTWARE	251-500 Full-time employees	HUB	\$201,108.75
SPILLMAN SOFTWARE	501-750 Full-time employees	HUB	\$285,774.00
SPILLMAN SOFTWARE	751-1000 Full-time employees	HUB	\$410,016.00
Computer Aided Dispatch (CAD)			
SPILLMAN SOFTWARE	1-2 Full-time employees	CAD	\$20,010.75
SPILLMAN SOFTWARE	3-5 Full-time employees	CAD	\$44,974.50
SPILLMAN SOFTWARE	6-10 Full-time employees	CAD	\$52,155.75
SPILLMAN SOFTWARE	11-15 Full-time employees	CAD	\$86,475.75
SPILLMAN SOFTWARE	16-20 Full-time employees	CAD	\$119,376.00
SPILLMAN SOFTWARE	21-25 Full-time employees	CAD	\$142,166.25
SPILLMAN SOFTWARE	26-30 Full-time employees	CAD	\$198,849.75
E-911 Interface Module for CAD			
SPILLMAN SOFTWARE	1-2 Full-time employees	911	\$4,467.00
SPILLMAN SOFTWARE	3-5 Full-time employees	911	\$5,534.25
SPILLMAN SOFTWARE	6-10 Full-time employees	911	\$7,525.50
SPILLMAN SOFTWARE	11-15 Full-time employees	911	\$14,887.50
SPILLMAN SOFTWARE	16-20 Full-time employees	911	\$20,468.25
SPILLMAN SOFTWARE	21-25 Full-time employees	911	\$23,916.75
SPILLMAN SOFTWARE	26-30 Full-time employees	911	\$33,115.50
CAD Mapping/AVL			
SPILLMAN SOFTWARE	1-2 Full-time employees	CADM/AVL	\$11,919.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
SPILLMAN SOFTWARE	3-5 Full-time employees	CADM/AVL	\$19,480.50
SPILLMAN SOFTWARE	6-10 Full-time employees	CADM/AVL	\$29,869.50
SPILLMAN SOFTWARE	11-15 Full-time employees	CADM/AVL	\$46,889.25
SPILLMAN SOFTWARE	16-20 Full-time employees	CADM/AVL	\$63,567.75
SPILLMAN SOFTWARE	21-25 Full-time employees	CADM/AVL	\$78,865.50
SPILLMAN SOFTWARE	26-30 Full-time employees	CADM/AVL	\$100,610.25
Miscellaneous			
SPILLMAN SOFTWARE	Project Mangement Per Hour	PM	\$145.60
SPILLMAN SOFTWARE	Installation	IN	\$145.60
SPILLMAN SOFTWARE	Training	TRG	\$161.60
Mitel PBX for Administrative Phone System.			
MITEL	PBX 250 HX Controller	ECX100401	\$5,580.00
MITEL	PBX 250 HX Rundant Controller	ECX100401-R	\$5,580.00
MITEL	PBX 250 HX Rundant Power Supply	ECX100401-PS	\$450.00
MITEL	PBX 250 2GB Flash	ECX100402	\$783.00
MITEL	PBX 250 Mounting	ECX100403	\$270.00
MITEL	PBX 250 FXO - 4 Port	ECX100404	\$855.00
MITEL	PBX 250 Dual PRI Module	ECX100404-PRI	\$1,362.00
MITEL	PBX 250 5330 IP Duplex Speaker Phones	ECX100405	\$585.00
MITEL	PBX 250, 5320 IP Duplex Speaker Phones	ECX100405-1	\$279.00
MITEL	PBX 250 48 key Operator Console	ECX100405-48	\$684.00
MITEL	PBX 250, Switch 24 Port	ECX100406-24	\$1,215.00
MITEL	PBX 250 Switch 48 Port	ECX100406-48	\$4,365.00
MITEL	PBX 250, Station Licenses	ECX200401	\$90.00
MITEL	PBX 250, SIP Licenses	ECX200402	\$144.00
MITEL	PBX 250, 3rd Party SIP License	ECX200402-3P	\$144.00
MPLS Networking Services			
	3MB MPLS Service, Non-Recurring	ECX800002-NRC	\$862.50
	3MB MPLS Service, Monthly Recurring	ECX800002-MRC	\$771.65
	50MB MPLS Service, Non-Recurring	ECX800003-NRC	\$862.50
	50MB MPLS Service, Monthly Recurring	ECX800003-MRC	\$1,983.75
Some of the E-911 configurations require Microsoft Server Licenses, ESRI GIS Software licenses or other possible software licenses covered by other ITS Express Products Lists. Additionally, there are some hardware components proposed as part of the E-911 systems that could be used in other settings, such as servers, desktops, printers, switches, racks, and monitors. These items are only approved on the E-911 PSAP Express Products List 3748 to be used in the PSAP environment. ITS excludes the authorization to purchase such software and hardware from the E-911 # 3748 vendors if said items are not intended for use as part of the PSAP system.			
NEW 10/20/2020			
AUDIOCODES	AudioCodes M800 & OSN Server	ECX100304	\$6,570.00
ICC	Rack Shelf, Media Gateway (FXO), 2U, 2 GW per Shelf	ECX100316	\$61.00
ICC	Rack Shelf, ALI Modems, Wks UPS (remote rack only), 3U	ECX100317	\$85.00
TRIPP LITE	WALL MNT ENCLOSED ASSM, 19" (Select)	ECX500001-12	\$665.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.

COMPANY NAME	Emergency CallWorks, Inc.		
COMPONENTS LIST			
Provider of Service or Manufacturer of Component	Description of Component	Purchase Part Number of Component	Purchase Cost
WTI	SDS/PDU COMBO, WTI, 8 port (ea)	ECX5000016	\$4,770.00
APC	UPS - APC 750 VA - 120V	ECX500103-3	\$1,350.00
GENOVATION	Keypad, Genovation 24 Keypad Computer 10 Key	ECX100204-1	\$189.00
DATACOMM	ALI MODEM, GDC Modem 500A	ECX500008-1	\$2,200.00
DATACOMM	ALI MODEM, GDC Modem 202T	ECX500008-2	\$2,200.00
ICOMM	ALI MODEM, ICOMM MODEM 6911	ECX500008-3	\$2,200.00
TELENECTICS	ALI MODEM, MOT202TSA	ECX500008-4	\$2,200.00

PURCHASES MADE FROM THIS LIST MAY NOT EXCEED \$500,000 PER PROJECT. Customers must solicit quotations from two or more sellers regardless of the dollar amount.