

Attachment A

to

RFP No. 4671

for the

STATE OF MISSISSIPPI

IT Hardware EPO

ITS Project No. 48726

## **Technical Specifications**

### **1. IT Hardware Product Categories**

Listed below is a summary of the categories of products and services that may be solicited under this EPO.

#### **1.1 Personal Computers**

1.1.1 Includes desktops, laptops, tablets, and other similar devices designed for personal computing

1.1.1.1 Peripheral devices such as a mouse or keyboard must be included with the product if they are necessary for use of the device

1.1.1.2 Includes desktop monitors

1.1.2 Excludes devices designed primarily for use with a cellular network

1.1.3 Peripheral Devices such as a mouse, keyboard, webcam, speakers, Wi-Fi adapters, or Bluetooth adapters are also included and may be purchased separately

1.1.4 Printers do not fall under ITS purview and are excluded

#### **1.2 Presentation and Conferencing Equipment**

1.2.1 Includes large displays, projectors, interactive displays and whiteboards, video conferencing equipment, and audio-visual components

1.2.2 Excludes telecommunication equipment

1.2.3 Excludes systems requiring tailored room construction

#### **1.3 Enterprise Equipment**

1.3.1 Includes servers, storage devices, thin client systems, UPS, racks, network devices such as wireless, routers, switches, etc.

1.3.2 Firewalls and other security devices are excluded

1.3.3 Cellular and Satellite connectivity devices are excluded

### **2. Global Requirements**

2.1 Items outside of ITS purview are not part of this EPO

- 2.2 Freight must be FOB Destination for a standard delivery. If the delivery is beyond a standard delivery such as “white glove treatment” or because of weight/size, the freight/transportation charges may be line-items
- 2.3 Only software needed to manage or run the hardware may be proposed
- 2.4 Individual parts or components are allowed and are part of the category of the equipment they are being purchased to upgrade or repair
- 2.5 Installation services, training, extended and separate warranties, maintenance agreements, and repair services are allowed if they are for equipment within in a category covered by this RFP. These are considered part of the category or categories of the products being serviced. These services are not for any software or equipment excluded from this EPO.
- 2.6 Converged products that perform a non-EPO function are excluded.
- 2.7 Products designated for use outside the United States are excluded
- 2.8 Products including cellular service plans are excluded
- 2.9 Products designed for home use are excluded
- 2.10 Products must be new
- 2.11 Security or surveillance products to include software security as well as hardware where security or surveillance is the primary purpose of the device are excluded

### 3. **Warranty**

- 3.1 General Warranty Requirements and Definitions
  - 3.1.1 Vendor must provide a minimum one-year warranty covering all parts and labor to correct any defect in the proposed equipment. This warranty period must become effective from the delivery date of Vendor’s products/services
  - 3.1.2 If an “On-Site warranty is proposed, the warrantor will, without charge, repair or replace a defective product. During the “on-site” period, the warrantor must come to the customer’s site to repair or pick-up the defective product
  - 3.1.3 If a “Parts and Labor” warranty is proposed, the warrantor must replace or repair the defective product, but it is the customer’s responsibility to return the defective product to the warrantor for repair. This includes “return to depot”, “carry-in”, or “shipping to warrantor”, subject to shipping charges as defined below

- 3.1.4**      The warranty must include the BASE Product and any items purchased with the base product
- 3.1.5**      The “BASE Product” includes the components required to meet the minimum specifications as outlined for each of the categories
- 3.1.6**      The “Internal EPL Components” are those selected from the EPO options at the time of purchase that are internal to the product
- 3.1.7**      Non-EPO items are not automatically covered in the BASE Product or as an EPO Component purchased with the base product. Customer and Seller must negotiate a warranty separately if needed. NOTE: Vendor-defined options in any open-ended specifications are EPO items
- 3.1.8**      Charges for shipping and handling must be borne by the Seller during the on-site warranty period or for the first year of the warranty if the items are not covered by an on-site warranty
- 3.1.9**      After the expiration of the first year (for items without on-site coverage) or of the on-site warranty period and for the remainder of the warranty period, Seller is required to pay shipping from the manufacturer or repair facility back to the customer, however, Seller is not required to pay shipping from the customer to the manufacturer or repair facility
- 3.2**        Seller will warrant software against defects in workmanship of product for a period of ninety (90) days from the date of sale of the licensed software or the system on which the software is loaded, whichever is applicable