

**EXHIBIT A-2**

**Statement of Work Template**

Original  Amended

**STATEMENT OF WORK FOR IT CONTINGENT WORKERS  
BETWEEN  
STATE OF MISSISSIPPI, Department of Finance & Administration  
AND  
GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES**

5/17/2023

Logan Litchliter  
301 North State Street  
Jackson, MS 39201

Authorization for work performed pursuant to this Statement of Work ("SOW") is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

- **Knowledge Services Posting Number:** 70956
- **IT Contingent Worker Name:** Swapna Mandaru
- **Vendor Name:** InstantServe LLC
- **Position Title:** Developer
- **Onsite Hourly Bill Rate:** \$84.00
- **Offsite Hourly Bill Rate:** \$84.00
- **Original Number of Hours to be worked:** 3,813
- **Amendment 1: Additional Number of hours to be worked:** 3,000
- **Amendment 2: Additional Number of hours to be worked:** 3,000
- **Amendment 3: Additional Number of hours to be worked:** Click or tap here to enter text.
- **Amendment 4: Additional Number of hours to be worked:** Click or tap here to enter text.
- **Original Total Cost of SOW: (Not to exceed)** \$320,292.00
- **Amendment 1: Additional Cost of SOW: (Not to exceed)** \$252,000.00
- **Amendment 2: Additional Cost of SOW: (Not to exceed)** \$252,000.00
- **Amendment 3: Additional Cost of SOW: (Not to exceed)** Click or tap here to enter text.
- **Amendment 4: Additional Cost of SOW: (Not to exceed)** Click or tap here to enter text.
- **Start Date of Service:** 9/21/2020
- **Original End Date of Service:** 6/30/2022
- **Amendment 1: New End Date of Service:** 6/30/2023
- **Amendment 2: New End Date of Service:** 6/30/2024
- **Amendment 3: New End Date of Service:** Click or tap to enter a date.
- **Amendment 4: New End Date of Service:** Click or tap to enter a date.
- **Work Location:** 301 N. Lamar St.  
Jackson, MS 39201

- Amendments are the total additional hours/dollars. Do not add the previous amounts to your amendments.
- Overtime (exceeding 40 hours in a week) will be invoiced at straight time.
- Must go back out for bid after contractor has worked five years.

For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

**Mississippi Department of Finance of  
Administration**

*Logan Litchliter*  
\_\_\_\_\_  
*Authorized Signature*

Logan Litchliter  
\_\_\_\_\_  
*Printed Name*

IT Manager III  
\_\_\_\_\_  
*Title*

5/30/2023  
\_\_\_\_\_  
*Date*

**GuideSoft Inc., d/b/a Knowledge Services**

*Katie Belange*  
Katie Belange (Jun 1, 2023 08:04 EDT)  
\_\_\_\_\_  
*Authorized Signature*

Katie Belange  
\_\_\_\_\_  
*Printed Name*

Corporate Counsel  
\_\_\_\_\_  
*Title*

Jun 1, 2023  
\_\_\_\_\_  
*Date*