STATEMENT OF WORK FOR A MILESTONE, DELIVERABLE OR SERVICE-BASED PROJECT
BETWEEN
Mississippi Department of Child Protection Services
AND
GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES
AND
Ciber

Authorization for work performed pursuant to this Statement of Work "SOW" is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

INTRODUCTION

The Mississippi Department of Child Protection Services (MDCPS) is seeking the services of a Contractor to convert existing Mississippi Automated Child Welfare Information System (MACWIS) code from Visual Basic 6.0 to .NET.

SCOPE OF WORK

The Mississippi Department of Child Protection Services (MDCPS) is seeking the services of a Contractor to convert existing Mississippi Automated Child Welfare Information System (MACWIS) code from Visual Basic 6.0 to .NET.

MACWIS has been deployed in a production environment statewide since May 2001 and has been modified and enhanced extensively through the years. The MACWIS system is housed in the Mississippi Department Information Technology Services Data Center on MDCPS services. MACWIS interfaces with numerous internal applications such as Child Support and Economic Assistance, and applications external to the agency such as Medicaid.
MDCPS expects the awarded vendor to convert the code in the Vendor's environment and then returned for testing and verification.

PERIOD OF PERFORMANCE

MDCPS anticipates the project will take 10 months to complete from the start date.

PLACE OF PERFORMANCE

Work should be conducted on location at 750 North State Street, Jackson, MS 30202 in the MDCPS building. However, MDCPS Will work with the Vendor to approve remote work where appropriate to meet project milestones.

A change order will be required for any modifications to the project (Including project scope/project cost). The change order must be created by Knowledge Services, based on the approved change order justification received by VENDOR (approved by AGENCY). The change order must be signed by AGENCY, VENDOR, and Knowledge Services prior to the vendor receiving clearance to move forward with the requested changes.

ACCEPTANCE CRITERIA

Upon the submission of the deliverable or "Completion Memo" into dotStaff, MDCPS will conduct an evaluation through Vendor presentation, UAT, or review. MDCPS will conduct evaluations in a timely manner and approve the deliverable in dotStaff or deny the submission then work with the Vendor to mitigate the issue. MDCPS will use the approved project plan as the criteria to determine if the milestone deliverables are on time or lagging.

MDCPS will have ten working days to review/validate each deliverable once it is uploaded into dotStaff ™ and either notify Vendor of acceptance by accepting the deliverable in dotStaff or provide Vendor a detailed list of deficiencies that must be remedied prior to approval of the deliverable. In the event MDCPS notifies the Vendor of deficiencies the Vendor shall make necessary corrections within five working days unless MDCPS consents in writing to a longer period of time. MDCPS has five working days to review and accept or reject the corrected deliverable. If MDCPS deems the corrected deliverable(s) as not acceptable MDCPS reserves the right to terminate the SOW contract with the selected vendor and payment for the unacceptable deliverable(s) will not be authorized.

OTHER REQUIREMENTS

All project requirements were detailed in the SOW request provided to the Vendor.

For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

Project Name: Mississippi Automated Child Welfare Information System (MACWIS) Conversion Services	Posting ID#: 83521

State Agency: Mississippi Department of Protection Services **Vendor Name:** Ciber

Estimated Project Start Date: 8/2/21 **Estimated Project Completion Date:** 6/30/22

Deliverable/Services Description	Cost
Deliverable 1: Finalized, mutually agreed upon project development plan, including project schedule – Project Development Plan submitted in dotStaff.	$210,000.00
Deliverable 2: Analysis report of the current system, findings documented, and detailed recommendation of proposed services. – Analysis report submitted in dotStaff.	$105,000.00
Deliverable 3: Successful completion of Full Source Code Conversion and Third-Party Control Mapping. The vendor must submit a document that outlines the process and provides statistics and supporting details to substantiate the completed work. – Demonstration – Submission of completion memo in dotStaff.	$315,000.00
Deliverable 4: Forms Migration, Data Retrieval in Primary Forms – Demonstration – Submission of completion memo in dotStaff.	$210,000.00
Deliverable 5: Enterprise Edition updates, Customizations to Speed Migration – Submission of completion memo in dotStaff.	$105,000.00
Deliverable 6: Screens Render in Visual Studio - Demonstration – Submission of completion memo in dotStaff.	$105,000.00
Deliverable 7: Training Plan for technical classes and Successful completion of Knowledge Transfer to State staff.	$105,000.00
Deliverable 8: Successful completion of UAT testing and product deployment. –Submission of completion memo in dotStaff following a successful UAT.	$315,000.00
Deliverable 9: Two-Factor Authentication Functionality – Demonstration – Submission of completion memo in dotStaff.	$420,000.00
Deliverable 10: Demonstrate Full Functionality Duplication in the .NET conversion - Submission of completion memo in dotStaff following the successful demonstration.	$210,000.00
Total Project Cost	**$2,100,000.00**

In the event of any inconsistencies between this Request for Services Work Order and the terms of the Master Services Agreement, the following order of precedence shall be:

1. Master Services Agreement; and
2. Request for Project Services Work Order

Until the contract is approved and fully executed, any actions you take in reliance of contract approval are at your own risk. Therefore, it may be unwise to expend funds or incur expenses in anticipation that contract negotiations will be successful, and a tendered contract will be approved.

All project milestones, deliverables, tasks, or other such project activities shall be entered and approved in the dotStaff VMS by the State. Vendor acknowledges and agrees that Knowledge Services' payment to the Vendor is contingent upon approval by the State and receipt of payment from the State by Knowledge Services. The State is solely responsible for approval and payment of all project activities, and Knowledge Services is not responsible or liable to Vendor for non-approval or non-payment by the State.

Customer Agency Name

Daniel Jordan
_____
Authorized Signature

DANIEL JORDAN
_____
Printed Name

CHIEF INFORMATION OFFICER
_____
Title

7/2/2021
_____
Date

Ciber Global, LLC

Sutbir Randhawa

Digitally signed by Sutbir Randhawa
DN: cn=Sutbir Randhawa, o=HTC-Ciber-CareTech, ou=Vice
President, email=sutbir.randhawa@htcinc.com, c=US
Date: 2021.07.08 11:41:04 -04'00'
_____
Authorized Signature

Sutbir Randhawa
_____
Printed Name

Vice President
_____
Title

7/8/2021
_____
Date

Guidesoft Inc., d/b/a Knowledge Services - Legal

Katie Belange
Katie Belange (Jul 9, 2021 20:48 CDT)
_____
Authorized Signature

Katie Belange
_____
Printed Name

Corporate Counsel
_____
Title

Jul 9, 2021
_____
Date