

BOARD MEETING MINUTES

MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES

August 20, 2026

The Mississippi Department of Information Technology Services Board met via livestream, on Thursday, August 20, 2026, at 11:00 a.m. for the regularly scheduled August monthly meeting.

Members Present:

Bill Cook, Chair

Keith Van Camp, Vice-Chair

Thomas A. Wicker

Mark Henderson

Member Not Present:

Christa Alexander

Legislative Advisors Present:

Representative Jill Ford, Technology Committee, MS House of Representatives

Senator Bart Williams, Technology Committee, MS State Senate

Staff Members Present:

Craig P. Orgeron, CPM, Ph.D., Executive Director

Holly Savorgnan, Chief Administrative Officer

Jay White, Chief Information Security Officer

Steve Patterson, Chief Technology Officer

Martin Hepp, Data Services Director

Hailey Tucker, Chief Administrative Officer

Renee Murray, Procurement Services Director
Lisa Kurkendall, Telecommunication Services Director
Matthew Henry, Associate General Counsel
Nita Caylor, Accounting Manager
Lori Adams, Internal Operations Manager
Alec Shedd, Technology Consultant
Robert Martinez, Technology Consultant
Debbie Parker, Technology Consultant
Jake Alexander, Technology Consultant
Brittany Porter, Technology Consultant
Mikayla Smith, Technology Consultant
Tina Wilkins, Technology Consultant
Betsy Ward, Security Operations Manager
Foster Fowler, Data Network Manager
Timika Franklin, Customer Service Manager
Erica Cornelius, Mainframe and Database Manager
David Ashley, Security Policy Analyst
Steven Walker, Telecom Consultant
Joe Given, Applications Developer Team Lead
David Richards, Service Center Manager
Leslie Swilley, Administrative Assistant

Others Present:

David J. Sliman, University of Southern Mississippi
Grant Banks, University of Mississippi Medical Center
Chad Allgood, Mississippi Department of Human Services

Mark Allen, Mississippi Department of Human Services

Christina Granderson, Mississippi Department of Employment Security

Jill Chastant, Mississippi Division of Medicaid

Walker Laseter, Office of the Governor Tate Reeves

Rob McClure, AT&T

Dale Lunn, AT&T

Chris Salmon, Amazon

Paul Aries, Five9, Inc.

Trey Stokes, Splunk Inc.

Bethany Ricks, BSS Global

Bill Cook called the meeting to order and asked guests to send an email with their name and the entity they represent to meetingminutes@its.ms.gov.

Agenda Item No. 1: Bill Cook directed the Board's attention to the first agenda item, approval of the minutes from the ITS Board Meeting on July 16, 2026.

On motion by Tom Wicker and second by Mark Henderson that the minutes of the meeting on July 16, 2026, be approved as written:

Motion carried; unanimously.

Agenda Item No. 2: Brittany Porter and Lisa Kuyrkendall, Telecom Services Director, presented the Evaluation and recommendation of proposals received in response to RFP No. 4666-48690 for the acquisition of Avaya Products, Services, and Call Center as a Service (CCaaS) for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES**.

The staff of ITS recommended the selection of AT&T Enterprises, LLC as lowest and best vendor

responding to RFP No. 4666-48690, to provide Avaya Call Center as a Service (CCaaS) for five (5) years.

On Motion by Tom Wicker and second by Keith Van Camp that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 3: Brittany Porter and Lisa Kuyrkendall, Telecom Services Director, presented the Evaluation and recommendation of proposals received in response to RFP No. 5012-49630 for the acquisition of Avaya Products and Services for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES**. The staff of ITS recommended the selection of Carousel Industries of North America, LLC, an NWN Company as lowest and best vendor responding to RFP No. 5012-49630, to provide Avaya Products for five (5) years.

The staff of ITS recommended the selection of Carousel Industries of North America, LLC an NWN Company, as lowest and best vendor responding to RFP 5012-48630, to provide Managed Services for five (5) years.

On motion by Mark Henderson and second by Tom Wicker that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 4: Jake Alexander, Foster Fowler, Data Network Manager and Lisa Kuyrkendall, Telecom Services Director, presented the Recommendation for Project No. 49725 to utilize the OMNIA Partners Region 4 ESC – TX Contract Number R250610 for the acquisition of Gigamon hardware, software, licensing, maintenance, and professional services for **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY (ITS)**. The staff of ITS recommended the selection of World-Wide Technology, as lowest and best vendor responding to the solicitation for

the acquisition of Gigamon hardware, software, licensing, maintenance, and professional services, at a total life cycle cost of \$1,225,367.25.

On motion by Mark Henderson and second by Keith Van Camp that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 5: Mikayla Smith, Foster Fowler, Data Network Manager and Lisa Kurkendall, Telecom Services Director, presented the recommendation for Project No. 49740, to utilize the OMNIA Partners Region 4 ESC – TX Contract Number R250610 for the acquisition of Bluecat, related services, and hardware for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS recommended the selection of CDW-Government, LLC, as lowest and best vendor responding to the solicitation for the acquisition of Bluecat, related services, and hardware at a total lifecycle cost of \$1,191,626.06.

On motion by Tom Wicker and second by Keith Van Camp that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 6: Brittany Porter, Chad Allgood, Division Director DECCD, and Mark Allen, CIO, presented the evaluation and recommendation of proposals received in response to RFP No. 4730-49255 for the acquisition of a Professional Development Training Service Platform for the **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The staffs of ITS and MDHS jointly recommended the selection of Deloitte Consulting LLP as lowest and best vendor responding to RFP No. 4730-49255, to provide a Professional Development Training Service Platform, at a total 3-year lifecycle cost of \$1,997,109.00.

On motion by Keith Van Camp and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 7: Hailey Tucker presented the recommendation for approval of State Retirees hired under Contract(s) exceeding \$20,000.00 for Fiscal Year 2027 for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)** in compliance with Miss. Code Ann. §27-104-17 (3). The staff of ITS recommended approval of Cam Proctor hired under Contract(s) exceeding \$20,000.00 for Fiscal Year 2027 for the Mississippi Department of Information Technology Services (ITS).

On motion by Mark Henderson and second by Keith Van Camp that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 8: Renee Murray and Matthew Henry presented the proposed revisions to the ITS Procurement Handbook, ITS Board Procedures, and ITS Public Records Policy. The staff of ITS requested approval to begin the Administrative Procedures Act process to revise 36 Miss. Admin. Code Part 2, specifically the revisions requested today repeals the existing rules and replaces them with new rules.

On motion by Mark Henderson and second by Tom Wicker that the staff recommendation be approved:

Motion carried; unanimously.

The Board acknowledged Agenda Item No. 9 regarding the summary of equipment, software and services, exemptions and sole source procurements approved by the ITS Executive Director.

The Board discussed verification of quorum for the next ITS Board Meeting scheduled for Thursday, September 17, 2026.

There being no further business, Mark Henderson moved that the ITS Board adjourn. Tom Wicker seconded the motion. Motion carried unanimously and the meeting was adjourned by Bill Cook.

Bill Cook, Chair

Keith Van Camp, Vice-Chair