

BOARD MEETING MINUTES

MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES

March 19, 2026

The Mississippi Department of Information Technology Services Board met via livestream, on Thursday, March 19, 2026, at 11:00 a.m. for the regularly scheduled March monthly meeting.

Members Present:

Bill Cook, Vice-Chair

Thomas A. Wicker

Mark Henderson

Member Not Present:

Christa Alexander, Chair

Keith Van Camp

Legislative Advisors Not Present:

Senator Bart Williams, Technology Committee, MS State Senate

Representative Jill Ford, MS House of Representatives

Staff Members Present:

Craig P. Orgeron, CPM, Ph.D., Executive Director

Holly Savorgnan, Chief Administrative Officer

Jay White, Chief Information Security Officer

Stephanie Hedgepeth, Chief Strategy Officer

Steve Patterson, Data Services Director

Hailey Tucker, Human Resources Director

Renee Murray, Procurement Services Director
Mark Gibbs, Internal Services Director
Tabatha Baum, General Counsel
Nita Caylor, Accounting Manager
Lori Adams, Internal Operations Manager
Michelle Smith, Procurement Process Specialist
LaTonya Kirkland, Vendor Contract Management Team Lead
Alec Shedd, Technology Consultant
Debbie Parker, Technology Consultant
Jake Alexander, Technology Consultant
Mikayla Smith, Technology Consultant
Denetta Durr, Technology Consultant
Christopher Gooday, Technology Consultant
Tina Wilkins, Technology Consultant
Suzanne Biggers, Billing Specialist
Leslie Swilley, Administrative Assistant

Others Present:

Jeremiah Dumas, Mississippi State University
Trey Breckenridge, Mississippi State University
Jason Tiffin, Mississippi State University
David J. Sliman, University of Southern Mississippi
Esther Slay, University of Mississippi Medical Center
Grant Banks, University of Mississippi Medical Center
Mark Allen, Mississippi Department of Human Services
Maureen McDonald, Mississippi Department of Human Services

Shenetta Drone, Mississippi Department of Human Services
Krista LeBrun, Mississippi Community College Board
Jason Carter, Mississippi Community College Board
Jeremy Hurley, Mississippi Division of Medicaid
Jacob Black, Mississippi Division of Medicaid
Dorothy Young, Mississippi State Department of Health
Rob McClure, AT&T
Chris Salmon, Amazon
Dylan Lee, SailPoint
Chris Keller, Genesys Knowledge Network
Eric Hollingsworth, C Spire
Jay Barrett, Slalom
Gary Katz, Progress
Bethany Ricks, BSS Global

Bill Cook called the meeting to order and asked guests to send an email with their name and the entity they represent to meetingminutes@its.ms.gov.

Agenda Item No. 1: Bill Cook directed the Board's attention to the first agenda item, approval of the minutes from the ITS Board Meeting on February 19, 2026.

On motion by Tom Wicker and second by Mark Henderson that the minutes of the meeting on February 19, 2026, be approved as written:

Motion carried; unanimously.

Agenda Item No. 2: Mikayla Smith, Jeremiah Dumas, Executive Director of Transportation, and Trey Breckenridge, Chief Information Officer, presented the recommendation for Project No.

49423, requesting approval for an increase to the initial exemption request for a unified parking software solution for **MISSISSIPPI STATE UNIVERSITY (MSU)**. The staffs of ITS and MSU jointly recommended approval of this \$2,250,000.00 increase to the original exemption request, for a revised not to exceed total estimated 15-year lifecycle cost of \$6,250,000.00.

On Motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 3: Mikayla Smith and David J. Sliman, Chief Information Officer, presented the recommendation for Project No. 49446, requesting approval for an increase to the initial exemption request for Student Recruitment CRM software for the **UNIVERSITY OF SOUTHERN MISSISSIPPI (USM)**. The staffs of ITS and USM jointly recommended approval of this \$630,068.00 increase to the original exemption request, for a revised not-to-exceed total estimated 10-year lifecycle cost of \$1,450,068.00.

On motion by Mark Henderson and second by Tom Wicker that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 4: Denetta Durr and Esther Slay, Director of DIS Operations, presented Project No. 49437, requesting approval for an increase to the initial exemption request for Radiology Dictation and Transcription services for the **UNIVERSITY OF MISSISSIPPI MEDICAL CENTER (UMMC)**. The staffs of ITS and UMMC jointly recommended approval of this \$1,612,571.22 increase to the original exemption request, for a revised not-to-exceed total estimated 8-year lifecycle cost of \$4,744,242.22.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 5: Christopher Gooday, Mark Allen, Chief Information Officer, Maureen McDonald, Deputy Executive Director of Human Capital and Technology, and Shenetta Drone, Deputy Executive Director of Economic Programs presented the recommendation for Project No. 49491, submitted under the ITS Planned Purchases Procedure by **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The staffs of ITS and MDHS jointly recommended approval of the planned purchase request to purchase a Non-Consumer Permissioned Earnings Verification System (EVS) through Strategic Communications, Inc. at a 5-year not-to-exceed lifecycle cost of \$20,055,000.00 using the Cloud Solutions Preferred Vendor (CSPV) Pilot.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 6: Christopher Gooday and Mark Allen, Chief Information Officer, Maureen McDonald, Deputy Executive Director of Human Capital and Technology, Shenetta Drone, Deputy Executive Director of Economic Programs, presented the recommendation for Project No. 49492, submitted under the ITS Planned Purchase Procedure by **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The staffs of ITS and MDHS jointly recommended approval of the planned purchase request to purchase a Consumer Permissioned Earnings Verification System (EVS) through Strategic Communications, Inc., at a total not-to-exceed 5-year lifecycle cost of \$2,294,325.00 using the Cloud Solutions Preferred Vendor (CSPV) Pilot.

On motion by Mark Henderson and second by Tom Wicker that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 7: Denetta Durr, Krista LeBrun, Assistant Executive Director, eLearning and Instructional Technology, and Jason Carter, Deputy Executive Director, Finance and Administration, presented Project No. 49302-4734, requesting approval for the sole source acquisition of exam proctoring licenses and support from SmarterServices LLC for **MISSISSIPPI COMMUNITY COLLEGE BOARD (MCCB)**, Mississippi Virtual Community College (MSVCC). The staffs of ITS and MCCB jointly recommend SmarterServices LLC as the sole-source provider of exam proctoring licenses and support, at a total 3-year lifecycle cost of \$475,372.00. With this continuation, the revised total 21-year lifecycle cost of this project is \$2,090,371.99.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 8: Jake Alexander, Jeremy Hurley, Chief Information Officer, and Jacob Black, Deputy Administrator, Business Operations, presented the evaluation and recommendation of proposals received in response to RFQ No. 1791996S-49444, based on the Federal General Services Administration Schedule 70 eBuy, for the acquisition of MarkLogic Software Licenses Expansion for the **MISSISSIPPI DIVISION OF MEDICAID (DOM)**. The staffs of ITS and DOM jointly recommended the selection of Carahsoft Technology Corp. as lowest and best vendor responding to RFQ No. 1791996S, to provide MarkLogic Software Licenses Expansion, at a total 4-year lifecycle cost of \$13,990,504.85.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 8.5: Christopher Gooday and Dr. Dorthy Young, Assistant Senior Deputy presented the recommendation for Project No. 49493 for the continuation of and increase to the

Agreement with Experian Health, Inc., for a patient financial clearance and coverage discovery system for the **MISSISSIPPI STATE DEPARTMENT OF HEALTH (MSDH)**. The staffs of ITS and MSDH jointly recommended approval of the continuation of and increase to the Agreement with Experian Health, Inc., through March 17, 2027, in an amount not to exceed \$226,549.78 for a patient financial clearance and coverage discovery system. With this increase, the revised total not to exceed lifecycle cost of this project is \$1,144,384.11.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 9: Mikayla Smith, Renée Murray, Procurement Services Director, and LaTonya Kirkland, Vendor Management Lead, presented the recommendation for Project Number 49355 for the continuation of the Agreement with Guidesoft, Inc. dba Knowledge Services for a Managed Service Provider solution for **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS recommended approval of the continuation of this Agreement with Guidesoft Inc., dba Knowledge Services for a Managed Service Provider solution for the agencies and institutions of the State of Mississippi through June 30, 2031.

On motion by Tom Wicker and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

Agenda Item No. 10: LaTonya Kirkland, Vendor Management Lead and Renée Murray, Procurement Services Director, will present the Managed Service Provider Summary.

The Board acknowledged Agenda Item No. 11 regarding the summary of equipment, software and services, exemptions and sole source procurements approved by the ITS Executive Director.

The Board discussed verification of quorum for the next ITS Board Meeting scheduled for Thursday, April 16, 2026.

There being no further business, on a motion by Mark Henderson and a second by Tom Wicker the meeting was adjourned.

Christa Alexander, Chair

Bill Cook, Vice-Chair