

**EXHIBIT A-2****Statement of Work Template**Original ☒ Amended ☐

**STATEMENT OF WORK FOR IT CONTINGENT WORKERS
BETWEEN
STATE OF MISSISSIPPI, Department of Human Services
AND
GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES**


9/9/2025

Mississippi Department of Human Services
200 South Lamar Street
Jackson, MS 39202

Authorization for work performed pursuant to this Statement of Work ("SOW") is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

- **Knowledge Services Posting Number:** 145281
- **IT Contingent Worker Name:** Cheryl Joiner
- **Vendor Name:** HTC Global Services
- **Position Title:** Business Analyst
- **Regular Hourly Bill Rate:** \$225.00
- **OT Hourly Bill Rate** *(if applicable):* \$225.00
- **Original Number of Hours to be worked:** 6900 hours
- **Amendment 1: Number of hours to be worked:** n/a
- **Amendment 2: Number of hours to be worked:** n/a
- **Amendment 3: Number of hours to be worked:** n/a
- **Original Total Cost of SOW:** *(Not to exceed)* \$1,552,500.00
- **Amendment 1: Total Cost of SOW:** *(Not to exceed)* n/a
- **Amendment 2: Total Cost of SOW:** *(Not to exceed)* n/a
- **Amendment 3: Total Cost of SOW:** *(Not to exceed)* n/a
- **Start Date of Service:** 9/10/2025
- **Original End Date of Service:** 9/10/2028
- **Amendment 1: End Date of Service:** n/a
- **Amendment 2: End Date of Service:** n/a
- **Amendment 3: End Date of Service:** n/a
- **Work Location:** 200 South Lamar Street
Jackson, MS 39202

For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

Mississippi Department of Human Services

0B9AD8538BF0409
Authorized Signature

Maureen McDonald


Printed Name

Deputy Executive Director - Human Capital and Technology

Title

9/10/2025

Date

GuideSoft Inc., d/b/a Knowledge Services


Authorized Signature

Katie Belange

Printed Name

Corporate Counsel

Title

09/10/2025

Date