BOARD MEETING MINUTES

MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES

June 19, 2025

The Mississippi Department of Information Technology Services Board met via livestream, on Thursday, June 19, 2025, at 11:00 a.m. for the regularly scheduled June monthly meeting.

Members Present:

    Thomas A. Wicker, Chair

    Keith Van Camp (joined during Agenda Item No. 2)

    Bill Cook

    Mark Henderson

Member not Present:

    Christa Alexander, Vice-Chair

Legislative Advisors Present:

    Senator Bart Williams, Technology Committee, MS State Senate

    Representative Jill Ford, MS House of Representatives

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Staff Members Present:

    Craig P. Orgeron, CPM, Ph.D., Executive Director

    Stephanie Hedgepeth, Chief Administrative Officer

    Jay White, Chief Information Security Officer

    Brian Norwood, Chief Operations Officer

    Lisa Kuyrkendall, Telecommunication Services Director

Steve Patterson, Data Services Director

Holly Savorgnan, Internal Services Director

Hailey Tucker, Human Resources Director

Renee Murray, Interim Procurement Services Director

Matthew Henry, Associate General Counsel

Nita Caylor, Accounting Manager

Michelle Walker, Procurement Process Specialist

Lori Adams, Internal Operations Manager

Naz Khan, Technology Consultant

Matthew Livingston, Technology Consultant

Atrael Porter, Technology Consultant

Denetta Durr, Technology Consultant

Alec Shed, Technology Consultant

Robert Martinez, Technology Consultant

Roshunda Mitchell, Technology Consultant

Debbie Parker, Technology Consultant

LaTonya Kirkland, Technology Consultant

Tina O'Neal, Technology Consultant

Steven Walker, Telecom Consultant

Betsy Ward, Security Operations Manager

Suzanne Biggers, Billing Specialist

Timika Franklin, Customer Service Manager

Richard Crout, Public Cloud Manager

Leslie Swilley, Administrative Specialist

Others Present:

Curtis Ducksworth, Boswell Reginal Center

Jackie Sampsell, Mississippi Department of Education

Anna Wallace, Mississippi Department of Employment Security

Timothy Rush, Mississippi Department of Employment Security

Ana Maria Price, Mississippi Department of Employment Security

Guy Martin, Mississippi Department of Employment Security

Christina Granderson, Mississippi Department of Employment Security

Michael Gonzalez, Mississippi Department of Finance and Administration

Nick Anderson, Mississippi Department of Finance and Administration

Preston Pierce, Mississippi Department of Finance and Administration

Mike Roberts, Mississippi Department of Finance and Administration

Mark Allen, Mississippi Department of Human Services

Jill Chastant, Mississippi Division of Medicaid

Misty Jenkins, Mississippi Division of Medicaid

Kayla McKnight, Mississippi Division of Medicaid

Kim Wood, Mississippi Department of Mental Health

Chad Rommerdale, Mississippi State Hospital

Trey Breckenridge, Mississippi State University

Jason Tiffin, Mississippi State University

Tim Watson, Mississippi Department of Public Safety

Patricia Bryant, Mississippi Department of Public Safety

Alfred Faulk, University of Mississippi Medical Center

Grant Banks, University of Mississippi Medical Center

David J. Sliman, University of Southern Mississippi

Chris Salmon, Amazon

Rob McClure, AT&T

Bethany Stanfill, BSS Global

Eric Hollingsworth, C Spire

Shaundra Sand, Data Recognition Corporation

Alexia Sykes, Logicalis

Staci Jacobs, Microsoft

Javier DeRossette, Microsoft

Kenny Jones, Motorola Solutions, Inc.

Groves Powers, Next Step Innovation

Dylan Lee, SailPoint

Hermalinda Shirley, TenrecX

Stephen Clay, The Clay Firm

Susan Martin, University of Kansas

Scott Firkins, WestEd

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Tom Wicker called the meeting to order and asked guests to send an email with their name and the entity they represent to meetingminutes@its.ms.gov.

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Agenda Item No. 1:   Tom Wicker directed the Board's attention to the first agenda item, approval of the minutes from the ITS Board Meeting on May 15, 2025.

On motion by Mark Henderson and second by Bill Cook that the minutes of the meeting on May 15, 2025, be approved as written:

Motion carried; unanimously.

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Agenda Item No. 2:   Naz Khan and Lisa Kuyrkendall, Telecom Services Director presented an overview and request to issue RFP No. 4666-48690 acquisition of for the Avaya VoIP Services for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS requested approval to advertise and publish RFP No. 4666-48690 for the acquisition for the Avaya VoIP Services for ITS. Further, the staff of ITS requested approval for an increase in the Protest Bond amount from the $250,000.00 default to $500,000.00.

On motion by Bill Cook and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 3:   Denetta Durr, Tim Watson, Chief Information Officer, and Patricia Bryant, Office Director, presented the recommendation for Project 49002, submitted under the ITS Planned Purchases Procedure for the **MISSISSIPPI DEPARTMENT OF PUBLIC SAFETY (DPS)**. The staffs of ITS and DPS jointly recommended approval of the planned purchases request to purchase 140 In-Car and Body Worn Cameras using the Public Safety Video and Communications (PSVC) Systems Express Products List from Motorola Solutions, Inc., at a cost not to exceed $5,390,806.20, and to delegate additional In-Car and Body Worn Camera purchases made through this Solicitations to the ITS Executive Director.

On motion by Bill Cook and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 4:   Atrael Porter and Alfred Faulk, Applications Officer, presented the recommendation for Project No. 48995 for the acquisition of Additional Workday Modules for the

UNIVERSITY OF MISSISSIPPI MEDICAL CENTER (UMMC). The staffs of ITS and UMMC jointly recommended approval of the increase to the Agreement with Workday, Inc. in an amount not to exceed $941,003.00. With this increase, the revised total not-to-exceed lifecycle cost of this project is $28,097,428.00.

On motion by Keith Van Camp and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 5:   Matthew Livingston, Chad Rommerdale, IT Director, and Kim Wood, Chief Information Officer, presented the recommendation for Project No. 48987-3441 for the continuation of and increase to the Agreement with UKG Kronos Systems, LLC for timekeeping SaaS licensing, equipment support, and enhanced customer success plan for the **MISSISSIPPI STATE HOSPITAL (MSH)**. The staffs of ITS and MSH jointly recommended approval of the continuation of and increase to this Agreement with UKG Kronos Systems, LLC through June 30, 2026, in an amount not-to-exceed $198,993.33 for timekeeping SaaS licensing, equipment support, and enhanced customer success plan. With this continuation, the revised total not-to-exceed lifecycle cost of this project is $3,982,138.62.

On motion by Bill Cook and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 6:   Matthew Livingston and Michael Gonzalez, Chief Architect, presented the recommendation for Project No. 48903-3498 for the continuation of and increase to the Agreement with SAP Public Services, Inc. for the acquisition of maintenance, enterprise support,

and cloud software for the **MISSISSIPPI DEPARTMENT OF FINANCE AND ADMINISTRATION (DFA)**. The staffs of ITS and DFA jointly recommended approval of the acquisition of continuation of and increase to the Agreement with SAP Public Services, Inc. through June 29, 2026, in an amount not to exceed $692,731.26. With this increase, the revised total not-to-exceed lifecycle cost of this project is $82,062,619.13.

On motion by Mark Henderson and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 6.5: Matthew Livingston and Misty Jenkins, Senior Director of Long Term Services and Support, presented the recommendation for Project No. 48876-4011 for the continuation of and increase to the Agreement with FEI.com Inc. dba FEI Systems for ongoing hosting, maintenance and operations, and enhancements to the Electronic Long Term Support System (eLTSS) and Electronic Visit Verification (EVV) System for the **MISSISSIPPI DIVISION OF MEDICAID (DOM)**. The staffs of ITS and DOM jointly recommended approval of the continuation of and increase to the Agreement with FEI.com Inc. dba FEI Systems through October 31, 2027, in an amount not to exceed $11,771,700.40. With this increase, the revised total not-to-exceed 10-year lifecycle amount of this project is $45,962,297.78.

On motion by Keith Van Camp and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 7: Naz Khan and Anna Wallace, Unemployment Insurance Director - Tax, Office of ReEmployment Assistance presented the recommendation for Project No. Project No.

48974 for the increase to the Agreement with TATA Consultancy Services (TCS), Ltd. for support, enhancements, and upgrades to the ReEmployUSA Consortium for the **MISSISSIPPI DEPARTMENT OF EMPLOYMENT SECURITY (MDES)**. The staffs of ITS and MDES jointly recommended approval of the increase to the agreement with TATA Consultancy Services (TCS), Ltd. in an amount not-to-exceed $6,375,000.00 for support, enhancements, and upgrades. With this increase, the revised total not-to-exceed lifecycle cost of this project is $260,500,687.69.

On motion by Bill Cook and second by Keith Van Camp that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 7.5:   Roshunda Mitchell, Timothy Rush, Deputy Executive Director and Chief Operating Officer, Anna Wallace, Unemployment Insurance Director - Tax, Office of ReEmployment Assistance, Ana Maria Price, Attorney, and Guy Martin, Chief of Staff and Chief Financial Officer, presented the evaluation and recommendation of proposals received in response to RFP No. 4609-45732 for the acquisition of ReEmployUSA Application Support, Corrective, Adaptive, Preventive, and Perfective Maintenance for the **MISSISSIPPI DEPARTMENT OF EMPLOYMENT SECURITY (MDES)**. The staffs of ITS and MDES jointly recommended the selection of International Business Machines Corporation (IBM) as lowest and best vendor responding to RFP No. 4609-45732, to provide ReEmployUSA Application Support, Corrective, Adaptive, Preventive, and Perfective Maintenance, at an estimated 5-year lifecycle cost of $163,835,978.00.

On motion by Mark Henderson and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 8: Roshunda Mitchell and Dr. Jackie Sampsell, State Assessment Director, presented the evaluation and recommendation of proposals received in response to RFP No. 4642-48220 for the acquisition of a Mississippi Academic Assessment Program (MAAP) and Mississippi Academic Assessment Program - Alternate (MAAP-A) for students with Significant Cognitive Disabilities (SCD) for the **MISSISSIPPI DEPARTMENT OF EDUCATION (MDE)**. The staffs of ITS and MDE jointly recommended the selection of Data Recognition Corporation as lowest and best vendor responding to RFP No. 4642-48220, to provide a MAAP and MAAP-A for students with Significant Cognitive Disabilities (SCD), at a 5-year life cycle cost of $81,105,766.00.

On motion by Mark Henderson and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 9: Robert Martinez and Brian Norwood, Chief Operations Officer, presented the recommendation for Project No. 49030-4347 for the continuation of and increase to the Supplement with Dell Marketing, L.P. for Microsoft Unified Support for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS recommended approval of the continuation of and increase to the supplement with Dell Marketing, L.P. through June 29, 2026, in an amount not to exceed $356,873.91, to provide Microsoft Unified Support Services. With this continuation, the revised not-to-exceed total lifecycle cost of this project is $1,689,198.91.

On motion by Bill Cook and second by Mark Henderson that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 10: Jay White presented the revisions to the State of Mississippi Enterprise Security Policy, previously approved for Administrative Procedures Act process at the May 15, 2025, ITS Board Meeting, for final approval and adoption. The staff of ITS requested final approval and adoption of the revisions to the State of Mississippi Enterprise Security Policy, Miss. Admin. Code 36-1, Chapters 1-17; Rules 1.1 through 17.1.

On motion by Mark Henderson and second by Bill Cook that the staff recommendation be approved:

Motion carried; unanimously.

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Agenda Item No. 11: Hailey Tucker presented the recommendation for approval of State Retirees hired under Contract(s) exceeding $20,000.00 for Fiscal Year 2026 for the **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)** in compliance with Miss. Code Ann. §27-104-17 (3). The staff of ITS recommended approval of State Retirees Michele Blocker, Melissa Booth, Ginger Breland, Caren Brister, Terri Heidelburg, David Johnson, Kim Marbury, Susan Meek, Tina O'Neal, Gary Rawson, Steven Walker, and Tina Wilkins hired under Contract(s) exceeding $20,000.00 for Fiscal Year 2026 for the Mississippi Department of Information Technology Services (ITS).

On motion by Keith Van Camp and second by Mark Henderson that the staff recommendation be approved:

Motion carried with Christa Alexander abstaining.

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The Board acknowledged Agenda Item No. 12 regarding the summary of equipment, software and services, exemptions and sole source procurements approved by the ITS Executive Director.

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Agenda Item No. 13: Tom Cook directed the Board's attention to the need for nomination of a Chairman and Vice-Chairman to begin serving July 1, 2025.

On motion by Tom Wicker and second by Mark Henderson that Christa Alexander serve as Chairman of the ITS Board for one-year, effective July 1, 2025:

Motion carried; unanimously.

On motion by Tom Wicker and second by Mark Henderson that Bill Cook serve as Vice-Chairman for one-year, effective July 1, 2025:

Motion carried; unanimously.

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The Board discussed Agenda Item No. 14 regarding authorization of per diem, travel and other expenses for ITS Board members through June 30, 2026. The staff of ITS recommended a motion to authorize per diem, travel and other expenses as required for ITS Board members to attend the scheduled monthly meetings of the ITS Board through June 30, 2026, along with other meetings as required in the performance of their duties.

On motion by Bill Cook and second by Tom Wicker that the staff recommendation be approved:

Motion carried; unanimously.

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The Board discussed verification of quorum for the next ITS Board Meeting scheduled for Thursday, July 17, 2025.

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There being no further business, the meeting was adjourned by Tom Wicker.

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Thomas A. Wicker, Chair   Christa Alexander, Vice-Chair