EXHIBIT A-2

Statement of Work Template

Original 🗌 Amended 🖂

STATEMENT OF WORK FOR IT CONTINGENT WORKERS BETWEEN STATE OF MISSISSIPPI, Department of Child Protective Services AND GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES

12/4/2023

Michael Pantin Department of Child Protective Services 750 North State Street Jackson, MS 39201

Authorization for work performed pursuant to this Statement of Work ("SOW") is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

| Knowledge Services Posting Number: IT Contingent Worker Name: Vendor Name: Position Title: Regular Hourly Bill Rate: OT Hourly Bill Rate (<i>if applicable</i>): Original Number of Hours to be worked: *Amendment 1: Additional Number of hours to be worked: *Amendment 2: Additional Number of hours to be worked: *Amendment 3: Additional Number of hours to be worked: Original Total Cost of SOW: (<i>Not to exceed</i>) *Amendment 1: Additional Cost of SOW: (<i>Not to exceed</i>) *Amendment 3: Additional Cost of SOW: (<i>Not to exceed</i>) *Amendment 2: Additional Cost of SOW: (<i>Not to exceed</i>) | 77244 Charlie Case Core Technology, LLC Program Manager \$88.00 \$88.00 2080 2080 2080 2080 2080 \$183,040.00 \$183,040.00 \$183,040.00 \$183,040.00 |
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| • *Amendment 3: Additional Number of hours to be worked: | 2080 |
| Original Total Cost of SOW: (Not to exceed) | \$183,040.00 |
| *Amendment 1: Additional Cost of SOW: (Not to exceed) | \$183,040.00 |
| *Amendment 2: Additional Cost of SOW: (Not to exceed) | \$183,040.00 |
| *Amendment 3: Additional Cost of SOW: (Not to exceed) | \$183,040.00 |
| Start Date of Service: | 12/1/2020 |
| Original End Date of Service: | 11/30/2021 |
| *Amendment 1: New End Date of Service: | 11/30/2022 |
| *Amendment 2: New End Date of Service: | 11/30/2023 |
| *Amendment 3: New End Date of Service: | 11/30/2024 |
| Work Location: | 750 North State Street |
| | Jackson, MS 39201 |
| | |

* Please do not add the amendments to the original number of hours or original cost of the SOW. The amendment is the amount you are adding to the contract. For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

Mississippi Department of Child Protective Services

Michael Contri Authorized Signature

Michael Pantin

Printed Name

Chief Information Officer

Title

12/4/2023

Date

GuideSoft Inc., d/b/a Knowledge Services

Katie Belange

Authorized Signature

Katie Belange

Printed Name

Corporate Counsel

Title

Dec 5, 2023

Date