

RFP Questions and Clarifications Memorandum

To: Vendors Responding to RFP Number 3718 for the Mississippi Secretary of State (MSOS)

From: Craig P. Orgeron, Ph.D.

Date: March 13, 2013

Subject: Responses to Questions Submitted and Clarifications to Specifications

Contact Name: Donna Hamilton

Contact Phone Number: 601-432-8114

Contact E-mail Address: donna.hamilton@its.ms.gov

The following question was submitted to ITS and is being presented as it was submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: During our phone conference you mentioned that the voter ID vendor would not need to maintain a data base beyond that of printing and mailing the Voter ID card. Can you explain the process of how a voter will receive a replacement card if:

- 1) The registered voter has a change of address
- 2) The card is lost or damaged by the registered voter
- 3) The card is mailed but lost by the postal system.
- 4) The registered voter has had a name or other type of change.

Response: For each of the instances described above, SEMS would send a request for a new card.

RFP responses are due March 22, 2013, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Donna Hamilton at 601-432-8114 or via email at donna.hamilton@its.ms.gov.

cc: ITS Project File Number 40408