

RFP Questions and Clarifications Memorandum

To: Vendors Responding to RFP Number 3702 for the University of Mississippi Medical Center (UMMC)

From: Craig P. Orgeron, Ph.D.

Date: April 26, 2013

Subject: Responses to Questions Submitted and Clarifications to Specifications

Contact Name: Sandra Randall

Contact Phone Number: 601-432-8065

Contact E-mail Address: Sandra.Randall@its.ms.gov

RFP Number 3702 is hereby amended as follows:

1. Section VII Technical Specifications, Item 5.7 and Attachment B System Requirements, Item 5.6.3 are being modified to read:

“The instructor/test developer must be able to set:

- **passing score for test,**
- ~~**minimum test score for course completion,**~~
- **how many times a test can be attempted, and**
- **duration of the test, if desired.”**

2. Attachment B System Requirements, Item 9.2 is deleted.

3. Title page, INVITATION is modified as follows:

INVITATION: Sealed proposals, subject to the attached conditions, will be received at this office until May 9, 2013 @ 3:00 p.m. local time for the acquisition of the products/services described below for University of Mississippi Medical Center, Project Number 39855.

4. Title page, third box is modified as follows:

<p>PROPOSAL, SUBMITTED IN RESPONSE TO RFP NO. 3702 DUE May 9, 2013 @ 3:00 p.m., ATTENTION: Sandra Randall</p>
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5. Section VII Technical Specifications, Item 3 Project Schedule is amended as follows:

Task	Date
Deadline for Questions Answered and Posted to ITS Web Site	04/26/13 04/22/13
Open Proposals	3:00 p.m. Central Time on 05/09/13 05/02/13
Evaluation of Proposals Begins	05/10/2013 05/03/13
Vendor Demos	TBD
ITS Board Presentation	06/20/13
Contract Negotiation Begins	TBD

Vendor must include in their proposal a response to each amended requirement as listed above. Vendor must respond using the same terminology as provided in the original requirements.

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: In looking at the RFP I didn't see how many employees/users there are for pricing purposes. What is that number?

Response: 9,600

Question 2: SECTION VII, 11.2.3.2 - Could you provide an approximate estimate on the number of users anticipated during each contract year?

Response: Refer to the response to Question # 1.

Question 3: SECTION VII, 5.6 (also ATTACHMENT B item 5.5.2) - The requirements states "The system must have the ability to import, export, and integrate with external courses from any vendor or custom content built by a client that follows AICC [Aviation Industry CBT (computer-based training) Committee] or SCORM (Sharable Content Object Reference Model) standards without vendor assistance."
 -The use of the word "or" may be interpreted incorrectly, therefore:

- a. Must the system integrate with both SCORM and AICC standards to support external courses?
- b. Is it sufficient for the system to integrate with either SCORM or AICC standards to support external courses?

Response: a. **No, the system does not have to integrate with both SCORM and AICC, it needs to integrate with either/or.**
b. **Yes**

Question 4: SECTION VII, 5.7 (also ATTACHMENT B item 5.6.3)-The requirement states “The instructor/test developer must be able to set:

- passing score for test,
- minimum test score for course completion,
- how many times a test can be attempted, and
- duration of the test, if desired.

-To ensure the interpretation of the requirement is clear, could you provide examples that depict the difference between the 'passing score for test' and the 'minimum test score for course completion'?

Response: **Refer to Clarification Number 1 of this Memorandum.**

Question 5: ATTACHMENT B item 9.2 -The requirement states that “The system must have an Adobe Flash GUI”.

-This appears to contradict the next requirement (ATTACHMENT B item 9.3) due to the fact that Adobe Flash GUI is not used on all platforms (referring to iOS devices as an example)

Response: **Refer to Clarification Number 2 of this Memorandum.**

Question 6: ATTACHMENT B item 9.3 - The requirement states that “The system must be web based and accessible from any platform, including mobile as well as tablet computers.”.

-This appears to contradict the previous requirement (ATTACHMENT B item 9.2) due to the fact that the system cannot be accessible from the those platforms not using an Adobe Flash GUI (referring to iOS devices as an example)

Response: **Refer to Clarification Number 2 of this Memorandum.**

Question 7: ATTACHMENT B item 9.9 - The requirement states “The system database layer must use SQL and .ASP in Windows 2008 + Server. The vendor must state the versions of SQL and .ASP their system supports.”

-Is UMMC open to non-Microsoft technologies such as Java?

Response: **No.**

Question 8: ATTACHMENT B item 12.1 - The requirement states “The system must have Learning Management System (LMS) Certification. Vendors must submit proof of LMS Certification.”

- a. Is there a specific LMS Certification that is being requested?
- b. If yes please provide specifics.

Response:

- a. **Yes. UMMC is looking for a SCORM Certification.**
- b. **SCORM Certification is provided in accordance with U.S. Government © Advanced Distributed Learning (ADL) SCORM specifications.**

RFP responses are due May 9, 2013, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Sandra Randall at 601-432-8065 or via email at Sandra.Randall@its.ms.gov.

cc: ITS Project File Number 39855