Change project 'MAGIC FI-HCM 0126201'

Customer no. 600260
Project Name MAGIC FI-HCM 0126201
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Save | Print page | Calculate result | Set to 'GoingLive' | Set to 'Final' | Feedback | Hardware vendors | Single Computing Unit | Quick Sizer tool documentation | Disclaimer

Project MAGIC FI-HCM 0126201

Workdays 220 | Status In progress | Owner Customer | Method All

Check Input | Use Default Values | Short Text | Clear Questionnaire | How to fill in the questionnaire

SAP CRM 7.0 -> CRM Service : Change

Avg. workday Start 07:00 End 18:00 | Peak load Start 09:00 End 15:00

Table 1: Active Users - Standard Sizing

Clear | Insert

Element	Element short text	A/P	TI	Low activity users	Medium activity users	High activity users	Short text
SRV-USER	Users of service transactions	A	S	1,935	68	22	10,000 Ext. (Low-30%) & remaining internal users (750-30%)

Table 2: Throughput - Standard Sizing

Delete/Clear | Insert 1 line(s)

Element	Element short text	A/P	TI	Sizing objects in time frame *	Line items *	Changes in %	Displays in %	Residence time *	Data archiving	Start time *	End time *
CRM-SRVQOT	Service Order Quotation	A	Y						☐	07	18
CRM-SRVQOT	Service Order Quotation	P	P						☐	09	15
CRM-SRV	Service Orders	A	Y	6,000	5	10	20	120	☐	07	18
CRM-SRV	Service Orders	P	P						☐	09	15
CRM-SRVCON	Service Contract and Contract Quotation	A	Y						☐	07	18
CRM-SRVCON	Service Contract and Contract Quotation	P	P						☐	09	15
CRM-CPLT	Complaint, Return and Inhouse Repair	A	Y						☐	07	18
CRM-CPLT	Complaint, Return and Inhouse Repair	P	P						☐	09	15
CRM-WCL	Warranty Claim	A	Y						☐	07	18
CRM-WCL	Warranty Claim	P	P						☐	09	15

Table 3: Throughput - Standard Sizing Without Line Items

Delete/Clear | Insert 1 line(s)

Element	Element short text	A/P	TI	Sizing objects in time frame *	Changes in %	Displays in %	Residence time *	Data archiving	Start time *	End time *	ID	Short text
CRM-SRVACT	Service activities	A	Y					☐	07	18		
CRM-SRVACT	Service activities	P	P					☐	09	15		
CRM-CONF	Service Confirmation	A	Y					☐	07	18		
CRM-CONF	Service Confirmation	P	P					☐	09	15		

Comment (max. 750 characters):