

## **SOFTWARE EXPRESS PRODUCTS LIST 3758 CITRIX FLEX SOFTWARE LICENSE AGREEMENT SPECIAL INSTRUCTIONS:**

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### **1. Overview**

- 1.1 ITS Request for Proposal 3758 solicited proposals to choose one or more resellers to handle purchases for certain specifically named software including products from Citrix Systems, Inc. under Citrix Flex Software License Agreement number MSS112904.
- 1.2 The Citrix Flex Agreement number MSS112904 expired June 30, 2010. Citrix was not willing to renew this agreement with the State of Mississippi. The Flex Agreement provided a 44% discount for new licenses and 25% discount for renewal of maintenance.
- 1.3 EPL Customers may still order Citrix software under EPL 3758 but they will not receive the previous discounts provided under the Flex Agreement.
- 1.4 Maintenance Renewals for licenses previously purchased under the Flex Agreement number MSS112904 will continue to receive the Flex 25% discount as long as that renewal purchase is made directly through Citrix.
- 1.5 Five vendors were awarded to sell the Citrix Software products: **CDW-Government LLC, Dell Marketing, L.P., Insight Public Sector, Inc., MNJ Technologies Direct, and SHI International.** To obtain the order instructions for these vendors, go to the Software EPL 3758 page on the ITS website.
- 1.6 This document is intended to be a supplement to the "Instructions for Use for Software Express Products List 3758" that is available at the ITS web address above.

### **2. Purchase of new Citrix Licenses and Citrix Software Maintenance Renewals after July 1, 2010**

- 2.1 ITS recommends you contact one or more of the above resellers to obtain quotations and discuss any possible discounts.
- 2.2 Citrix provides an Education License Program for educational entities. This program allows these entities to receive the highest possible discount at the fraction of the minimum purchase requirement. Educational customers should request their chosen reseller to register them to use the Citrix Education License Program. To receive the discount, each customer must complete the registration process and receive a customer ID prior to making a purchase.

3. **Renewals**

- 3.1 For maintenance renewals of licenses purchased before July 1, 2010, ITS recommends you contact the Citrix representative below. Since ITS no longer has a Citrix contract, please request sole source documentation as it is ITS' understanding that you may only continue to receive the Flex discounts for renewals if purchased directly from Citrix. If you are a state agency, the sole source must be approved by ITS.
- 3.2 For licenses purchased July 1, 2010 or after, both the original licenses and any maintenance renewals would be purchased through one of the EPL resellers named above.

4. **How to Contact Citrix for questions**

<b>Contact Information</b>
Georgetta Scales Citrix Systems, Inc. 301-280-0809 <a href="mailto:georgetta.scales@citrix.com">georgetta.scales@citrix.com</a>

5. **How to Request Assistance from ITS.**

Please contact the Procurement Help Desk, 601-432-8166 or [isshelp@its.ms.gov](mailto:isshelp@its.ms.gov).