

SOFTWARE EXPRESS PRODUCTS LIST 3594 CITRIX FLEX SOFTWARE LICENSE AGREEMENT SPECIAL INSTRUCTIONS:

1. Overview

- ITS Request for Proposal 3594 solicited proposals to choose one or more resellers to handle purchases for certain software including products from Citrix Systems, Inc. under Citrix Flex Software License Agreement number MSS112904.
- The Citrix Flex Agreement # MSS112904 expired June 30, 2010. Citrix was not willing to renew this agreement with the State of Mississippi. The Flex Agreement provided a 44% discount for new licenses and 25% discount for renewal of maintenance.
- EPL Customers may still order Citrix software under EPL 3594 but they will not receive the previous discounts provided under the Flex Agreement.
- Maintenance Renewals for licenses previously purchased under the Flex Agreement # MSS112904 will continue to receive the Flex 25% discount as long as that renewal purchase is made directly through Citrix.
- Three vendors were awarded to sell the Citrix Software products: **CDW-G, Dell Marketing|ASAP Software, and Insight**. To obtain the order instructions for these vendors, go to the Software EPL 3594 page on the ITS website and follow the links for the software manufacturer you wish to purchase.
<http://www.its.ms.gov/EPL/software/Software.shtml>
- This document is intended to be a supplement to the “Instructions for Use for Software EPL 3594” that is available at the ITS web address above.

2. Purchase of new Citrix Licenses and Citrix Software Maintenance Renewals after July 1, 2010

- ITS recommends you contact one more of the above 3 resellers to obtain quotations and discuss any possible discounts.
- It is ITS’ understanding that CDW-G has a federal GSA schedule that provides for some discounts, although not to the same extent as our

previous Flex Agreement. When working with CDW-G, be sure to ask about the possibility of GSA pricing. CDW-G should be able to offer you Citrix pricing from their GSA schedule, and you may still use Software EPL 3594 on your purchase order as the procurement authority.

- If your agency or institution is making a large Citrix purchase, please contact ITS in that your purchase could possibly help the State qualify for a new statewide contract with discounts for all users. Contact Jane Woosley at ITS, jane.woosley@its.ms.gov , 601-359-2081.

3. **Renewals**

- For maintenance renewals of licenses purchased before 7-1-2010, ITS recommends you contact the Citrix representative below. Since ITS no longer has a Citrix contract, please request sole source documentation as it is ITS' understanding that you may only continue to receive the Flex discounts for renewals if purchased directly from Citrix. If you are a state agency, the sole source must be approved by ITS.
- For licenses purchased 7-1-2010 or after, both the original license and any maintenance renewals would be purchased through one of the three EPL resellers named above.

4. **How to Contact Citrix for questions**

<i>Contact Information</i>
Angela M. Gomez Citrix Systems, Inc. 515-360-4999 Angela.gomez@citrix.com

5. **How to Request Assistance from ITS.**

Please contact the Procurement Help Desk, 601-576-HELP (4357) or isshelp@its.ms.gov .